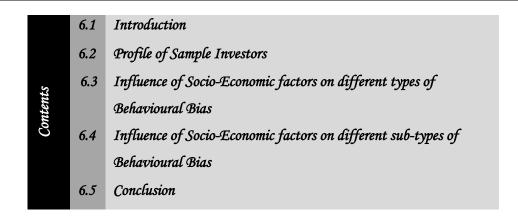
# Chapter 6

# NATURE AND EXTENT OF BEHAVIOURAL BIAS AMONG EQUITY MUTUAL FUND INVESTORS



#### **6.1 Introduction**

Standard finance theory relies upon two basic assumptions, namely, rationality and market efficiency. As per the assumptions of traditional economists, humans are rational beings who always try to maximise their utility. They believe that all known information has already been priced into an investment. The assumptions of traditional finance have been criticised on the grounds that human beings make decisions based on their emotions and behaviour and not merely on objective factors. These criticisms led to the evolution of behavioural finance.

Behavioural finance is an emerging field that integrates behavioural and cognitive psychology with financial decision-making processes (Parikh, 2009). It explores the "how and why" aspect of the thoughts and feelings of investors. Further, it explores the impact biases have on investors' decisions (Sulphey, 2014).

Behavioural biases can be classified into Cognitive biases and Emotional biases (Fernandes, Pena, & Tabak, 2010). Cognitive biases occur due to faulty reasoning or lack of understanding in the processing of information. Cognitive biases can be further classified into belief perseverance bias and information processing bias. Belief perseverance bias refers to the tendency of an individual to hold on to a set of beliefs even though they come across evidence that proves otherwise. Belief perseverance bias can be further classified into several biases in which the researcher considers representativeness, confirmation, cognitive dissonance and illusion of control for the study. Information processing bias occurs when people make errors in thinking when processing information related to a financial decision. In information processing bias, anchoring, availability, self-attribution and mental accounting are considered for the study. Emotional biases occur spontaneously based on feelings, perceptions or beliefs that distort cognition and decision-making. Emotional biases include overconfidence, loss aversion, regret aversion and herd behaviour.

For analysing the extent of behavioural bias, data were collected from 390 equity mutual fund investors in Kerala. The present chapter and the following chapter involve primary data analysis regarding behavioural bias and investment performance. The researcher selected gender, age, marital status, educational qualification, occupation and experience in equity mutual fund investment as the socio-economic variables and checked their responses regarding different behavioural biases and investment performance. In the case of gender and marital status, the Independent sample 't-test is used for analysis as these variables have only two levels. As all other socio-economic variables possess more than two levels, ANOVA has been used to test the significant difference among the levels of variables.

The present chapter is divided into two sections, namely Section A and Section B. Section A deals with the profile of sample investors to understand their socio-economic characteristics and Section B deals with the primary data analysis.

#### SECTION A

#### **6.2 Profile of Sample Investors**

It is imperative to analyse the profile of sample investors before conducting the primary data analysis. It is presented below:

#### 6.2.1 Gender-wise Classification of Sample Investors

Kerala has the highest sex ratio in India, which means that females outnumber males. The gender-wise classification of the sample investors is presented in table 6.1.

# Table 6.1 Gender-wise Classification of Sample Investors

Gender	Frequency	Percent
Male	281	72.1
Female	109	27.9
Total	390	100

Source: Survey Data

Table 6.1 makes it clear that 281 (72.1%) of the sample investors are male and the remaining 109 (27.9%) are female. Despite the fact that females outnumber males in Kerala, female participation in equity mutual fund investment is very low.

#### 6.2.2 Age-wise Classification of Sample Investors

Investors belonging to different age group exhibit different behavioural biases. Hence, analysing investors according to their age is inevitable. The agewise classification of the sample investors is shown in table 6.2.

Age (in years)	Frequency	Percent
Below 25	16	4.1
26 - 40	290	74.4
41 - 60	70	17.9
Above 60	14	3.6
Total	390	100

Table 6.2Age-wise Classification of Sample Investors

Source: Survey Data

From table 6.2, it can be inferred that out of 390 investors, 16 (4.1%) belong to the age group "below 25 years," 290 (74.4%) belong to the "26–40 years" category, 70 (17.9%) belong to the "41–60 years" category and 14 (3.6%) belong to "above 60 years" category. This makes it evident that the youth are more involved in equity mutual fund investments in Kerala.

#### 6.2.3 Place of Domicile-wise Classification of the Sample Investors

The researcher categorised the place of domicile of investors as Municipal Corporations, Municipalities and Grama Panchayaths. Presently, there are 6 Municipal Corporations, 87 Municipalities and 941 Grama Panchayaths in Kerala. The investors are classified according to their place of domicile, which is presented in table 6.3.

#### Table 6.3

#### Place of Domicile-wise Classification of the Sample Investors

Place of Domicile	Frequency	Percent
Corporation	79	20.3
Municipality	116	29.7
Panchayath	195	50
Total	390	100
Course Course Data		

Source: Survey Data

Table 6.3 indicates that 79 (20.3%) of the sample investors reside in Municipal Corporations, 116 (29.7%) reside in Municipalities and 195 (50%) reside in Panchayaths.

#### 6.2.4 Marital Status-wise Classification of Sample Investors

Married people are assumed to be more cautious in making investment decisions compared to the unmarried ones. In order to test this assumption, marital status-wise classification of sample investors is done and is presented in table 6.4.

Marital Status-wise Classification of Sample Investors					
Marital Status Frequency Percent					
Married	270	69.2			
Unmarried	120	30.8			
Total	390	100			

Table 6.4

Source: Survey Data

The results imply that 270 (69.2%) of the sample investors are married and the remaining are unmarried. It makes it obvious that married individuals are more involved in equity mutual fund investment in Kerala.

#### 6.2.5 Education-wise Classification of Sample Investors

Kerala is the most literate state in India. Education-wise classification of sample investors is presented in table 6.5.

Education-wise Classification of Sample Investors		
ducational Qualification	Frequency Perce	
igher Secondary and Below	24	6.2
Graduate	118	30.3
Post Graduate	155	39.7
Professional	66	16.9
Vocational/Technical	27	6.9
Total	390	100

#### Table 6.5

Source: Survey Data

The results indicate that 24 (6.2%) of the sample investors are undergraduates, 118 (30.3%) are graduates, 155 (39.7%) are post graduates, 66 (16.9%) are professionally qualified and 27 (6.9%) are technically qualified. From this, it is obvious that the majority of the sample investors are reasonably educated.

#### 6.2.6 Occupation-wise Classification of Sample Investors

The occupation-wise classification of sample investors is given in table 6.6.

#### Table 6.6

Occupation-wise Classification of Sample InvestorsOccupationFrequencyPercentEmployed26367.4

Occupation	rrequency	rercent
Employed	263	67.4
Professional	70	17.9
Businessman	10	2.6
Retired	19	4.9
Others	28	7.2
Total	390	100
0 0 0		

Source: Survey Data

The results indicate that 263 (67.4%) of the respondents are employed on a salaried basis, 70 (17.9%) are professionals, 10 (2.6%) are businessmen, 19 (4.9%) are retired and the rest 28 (7.2%) belong to other occupations.

#### 6.2.7 Income-wise Classification of Sample Investors

It is imperative to examine the influence of investors' annual income on their investment decisions. To examine whether annual income of investors influence their investment decisions, the respondents are classified on the basis of their annual income which is shown in table 6.7.

# Table 6.7

# Income-wise Classification of Sample Investors

Annual income (Rs.)	Frequency	Percent
Less than 5,00,000	190	48.7
5,00,000 - 10,00,000	151	38.7
10,00,000 - 15,00,000	19	4.9
More than 15,00,000	30	7.7
Total	390	100

Source: Survey Data

The results indicate that 190 (48.7%) of the sample investors belong to the 'less than Rs. 5,00,000' category, 151 (38.7%) belong to the 'Rs. 5,00,000-10,00,0000' category, 19 (4.9%) belong to the 'Rs. 10,00,000-15,00,000' category and 30 (7.7%) belong to the 'more than Rs. 15,00,000' category. This indicates that the majority of equity fund investors in Kerala belong to lower-income groups.

#### 6.2.8 Mutual fund Investment-wise Classification of Sample Investors

The amount of savings made by investors in mutual funds varies across individuals. Table 6.8 presents the annual mutual fund investment-wise classification of informants.

Table 6.8
Mutual fund Investment-wise Classification of Sample Investors

Frequency	Percent
193	49.5
63	16.2
55	14.1
79	20.3
390	100
	193           63           55           79

Source: Survey Data

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It can be inferred from table 6.8, that 193 (49.5%) of the sample investors belong to the 'less than Rs. 25,000' category, 63 (16.2%) belong to the 'Rs. 25,001-50.000' category, 55 (14.1%) belong to the 'Rs. 50,001-1,00,000' category and 79 (20.3%) belong to the 'more than Rs. 1,00,000' category. The majority of investors tend to invest less than Rs. 25,000 in equity mutual funds on an annual basis.

#### 6.2.9 Mutual Fund Investment Mode-wise Classification of Sample Investors

The different modes of investing in equity mutual funds are lumpsum and systematic investment plans. Lumpsum mode of investment refers to investing entire money in one-time. Systematic investment plans refer to investing a fixed amount of money at pre-defined intervals in the selected mutual fund scheme. Investors are classified according to their mode of mutual fund investment and the results are presented in Table 6.9.

#### Table 6.9

#### Mutual Fund Investment Mode-wise Classification of Sample Investors

Investment Mode	Frequency	Percent
Lumpsum	69	17.7
SIP	229	58.7
Lump sum and SIP	92	23.6
Total	390	100

Source: Survey Data

The results indicate that 69 (17.7%) of the sample investors resort to the lumpsum mode of investment, 229 (58.7%) invest through SIPs and 92 (23.6%) invest through both modes of investment. The majority of investors were found to invest through the SIP mode of investment.

#### 6.2.10 Investment Experience-wise Classification of Sample Investors

More experienced investors are assumed to outperform less experienced investors. In order to check this assumption, investors are classified according to their experience in mutual fund investment. The results are presented in table 6.10.

Investment Experience (in years)	Frequency	Percent
Less than 1	82	21.0
1-3	128	32.8
3-5	46	11.8
Above 5	134	34.4
Total	390	100

#### **Investment Experience-wise Classification of Sample Investors**

Source: Survey Data

It can be inferred that 82 (21%) sample investors have experience of less than 1 year, 128 (32.8%) have experience of 1-3 years, 46 (11.8%) have experience of 3-5 years and 134 (34.4%) have experience of more than 5 years.

#### **SECTION B**

In order to analyse the extent of behavioural biases, a five-point Likert scale is developed and the respondents are asked to rate the statements on a scale ranging from strongly agree (5) to strongly disagree (1). Statements B1 to B4 are used to explore representativeness bias, statements B21 to B22 are used to study cognitive dissonance, statements B26 to B29 are used to examine confirmation bias and statements B42 to B44 are used to check illusion of control bias. All these statements collectively represent belief perseverance bias.

Statements B11 to B15 are used to explore anchoring bias, statements B16 to B20 to examine availability bias, statements B23 to B25 to analyse self-attribution bias, and statements B45 and B46 are used to check mental accounting bias. All these statements together constitute information processing bias.

Statements B5 to B10 are used to study overconfidence bias, statements B30 to B33 are used to examine loss aversion bias, statements B34 to B36 are used to analyse regret aversion bias and statements B37 to B41 are used to check herding bias. All these statements collectively constitute emotional bias. The mean values and standard deviations of the statements are given in Table 6.11.

Statement code	Statements	Mean	Standard Deviation
B1	I make investment decisions by monitoring the performance of a few samples.	3.62	1.02
B2	I invest in funds that have performed better recently.	3.51	.98
B3	I avoid investing in funds that have performed poorly in the recent past.	3.67	1.06
B4	I prefer to buy hot stocks instead of poorly performed stocks.	3.61	1.04
B5	I have sufficient knowledge about the Indian mutual fund industry.	3.66	.89
B6	My experience in trading with funds helps me choose funds that outperform the market.	3.57	1.00
<b>B</b> 7	I have confidence in my ability to pick better funds.	3.64	.91
B8	I never commit mistakes while making investment decisions.	3.28	1.02
B9	I believe that I can master the future trend of my investment.	3.56	.96
B10	I think that market trends are often consistent with my perspectives.	3.50	1.00
B11	I rely heavily on one piece of information in making investment decision.	3.02	1.02
B12	I forecast the changes in net asset value of funds in the future based on the recent net asset values.	3.23	.95
B13	I invest in a fund because I heard good news about it when I decided to make an investment.	3.17	1.19
B14	I become more optimistic when the market rises.	3.47	1.01
B15	I become more pessimistic when the market falls.	3.10	1.00
B16	I make investment decisions based on available information.	3.67	.91
B17	I give more importance to current information when I make investment decisions.	3.47	1.02
B18	I select the funds of companies which I already know.	3.73	.89
B19	I consider the information from friends and relatives as a reliable reference for my investment decisions.	3.17	1.23
B20	I prefer to invest in already known funds.	3.63	.91
B21	I hold the funds when the price decreases, even if it increases the loss.	3.58	1.00
B22	I invest in funds that I already own, even if their NAV goes down, to justify my investment decision.	3.46	.97
B23	I believe that I get profit on investment due to my skill.	3.37	.89
B24	The NAV of funds, which I selected by studying myself, increases.	3.47	.78
B25	The NAV of funds, which I selected due to others' recommendations, falls.	3.07	.73
B26	I collect maximum information from experts about funds, to confirm my investment decisions.	3.53	1.00
B27	I study the nature of funds and search for information while making investments.	3.78	.90
B28	I seek market news that confirms my investment decision as correct.	3.65	.99
B29	When an investment is not going well, I usually seek information that confirms I made the right decision about it.	3.60	1.09

Table 6.11Statements of Behavioural Bias

			(Contd.)
Statement code	Statements	Mean	Standard Deviation
B30	I seek more risk after a prior gain.	3.30	.94
B31	I become more risk averse after a prior loss.	3.20	.95
B32	The pain of financial loss is greater than the pleasure of financial gain.	3.55	.94
B33	I prefer to invest in high-performing funds.	3.70	.87
B34	I tend to hold onto losing funds too long, hoping for a reversal.	3.39	.90
B35	I used to sell winning funds too soon.	3.19	.934
B36	I feel more sorrow about holding onto losing funds too long than about selling winning funds too soon.	3.26	1.05
<b>B3</b> 7	I buy funds in times of bullish trends.	3.00	1.09
B38	I sell funds in times of bearish trends.	3.09	1.03
B39	I invest in funds in which my friends invest.	3.15	1.11
B40	My investment decisions are influenced by the investment behaviour of the majority.	3.18	1.06
B41	I would follow the market information to trade.	3.65	.91
B42	I believe I have greater control over my investment.	3.57	.87
B43	I can predict the market in a more logical manner.	3.21	1.05
B44	I tend to invest more when I am successful in my previous investment.	3.49	1.01
B45	I tend to treat each element of my investment portfolio separately.	3.62	.85
B46	I save a part of my income for investing in the stock market.	3.93	.89

Source: Survey Data

Table 6.11 implies that the statement 'I save a part of my income for investing in the stock market' have the highest mean score of 3.93 (SD 0.89) followed by the statement 'I study the nature of funds and search for information while making investments' with mean score of 3.78 (SD 0.90). The statement 'I buy funds in times of bullish trends' has the lowest mean score of 3.00 (SD 1.09).

### **Table 6.12**

**Descriptive Statistics of Different Types of Behavioural Bias** 

Types of Bias	Mean	Standard Deviation
Belief Perseverance Bias	3.56	0.68
Information Processing Bias	3.41	0.63
Emotional Bias	3.38	0.63

Source: Survey Data

The results indicate that the mean scores of all the types of behavioural bias are higher than 3.3 (65%), which implies that the equity mutual fund investors in Kerala possess an above-average level of behavioural bias while making

investment decisions. Belief perseverance bias has the highest mean score of 3.56 (SD 0.68) indicating that it has 71% influence among investors in Kerala. The lowest mean score is in the case of emotional bias which is 3.38 (SD 0.63) which has an average influence of 68% among investors in Kerala.

#### 6.3 Influence of Socio-Economic factors on different types of Behavioural Bias

Behavioural biases may vary across individuals based on their socioeconomic characteristics. In this section, socio-economic variables such as gender, age, marital status, education, occupation, annual income and experience in mutual fund investment have been used to examine the variability of behavioural bias among different categories of equity mutual fund investors.

#### 6.3.1 Gender-wise Analysis of Behavioural Bias

Male and female investors may have different levels of behavioural biases. Descriptive analysis has been done to determine the mean score of males and females with regard to behavioural bias. Then, the 't test' was applied to analyse the significance of difference between the means of male and female investors. The homogeneity of variance has been tested using Levene's test. Table 6.13 presents the results of the t-test.

Gender	N	Mean	SD	t value	Max Score	<i>p-</i> value	Remarks
Male	281	163.81	28.36				<b>F</b> 1 '
Female	109	143.95	21.41	7.475**	7.475** 230	0.000	Equal variances not assumed
Total	390	158.26	28.03	-			

Gender-wise Analysis of Behavioural Bias

Table 6.13

Source: Survey Data

\*\* Statistically significant at 1% significant level

From table 6.13, it can be seen that out of a maximum score of 230, the mean score of male and female investors combined is 158.26 (SD 28.03), which indicates that on an average the investors are affected 69% by behavioural bias while making investment decisions. The behavioural bias among male investors has a mean score of 163.81 (SD 28.36). The mean score of behavioural bias among female investors is 143.95 (SD 21.41). Independent sample t-test is used to check

whether significant difference exists among the mean scores of male and female investors in respect of behavioural bias. Since the equal variance assumption is rejected, the researcher considers the results that assume unequal variance.

Table 6.13 makes it clear that there is significant difference between male and female investors with regard to behavioural bias, as the *p*-value is significant at 1% level. The results indicate that male investors are more affected by behavioural bias, as the mean score of male investors is higher compared to female investors.

The researcher also tests whether significant difference exists between male and female investors with respect to different types of behavioural bias. In the case of information processing bias and emotional bias, the equal variance assumption is rejected and the results which assume unequal variance have been considered for the study. The results are presented in table 6.14.

Types of Behavioural Bias	Gender	N	Mean	SD	t value	Max Score	<i>p</i> -value	Remarks
Belief Perseverance Bias	Male	281	47.78	8.55	5.715**		0.000	Equal
	Female	109	42.33	8.15		65		variances
	Total	390	46.25	8.77				assumed
Information	Male	281	52.65	9.94				Equal
Processing Bias	Female	109	47.25	6.77	6.146**	75	0.000	variances not
	Total	390	51.14	9.47				assumed
	Male	281	63.40	11.45			0.000	Equal
<b>Emotional Bias</b>	Female	109	54.37	8.14	8.712**	90		variances not
	Total	390	60.87	11.37				assumed

Table 6.14Gender-wise Analysis of Types of Behavioural Bias

Source: Survey Data

\*\* Statistically significant at 1% significant level

From table 6.14, it is clear that all three types of behavioural bias have a significant difference between male and female investors as their p-values are less than .05.

The mean score of the belief perseverance bias of the male investors, 47.78, with a standard deviation of 8.55, is higher than that of the female investors, with a mean of 42.33 and a standard deviation of 8.15. This implies that male investors are more prone to the belief perseverance bias than female investors. Similarly, in

the case of information processing bias and emotional bias, the mean score of male investors is higher compared to their female counterparts, making it evident that male investors are more affected by belief perseverance bias.

#### 6.3.2 Age-wise Analysis of Behavioural Bias

Investors' levels of behavioural bias may differ across age groups. In order to know the mean score of the behavioural bias of investors among different age categories, a descriptive analysis has been done. Then, ANOVA is applied to check whether there is a significant difference among different age categories of investors with respect to behavioural bias.

Table 6.15 presents the age-wise test of homogeneity of variances of behavioral bias among investors.

Tabl	le 6.	.15

#### Age-wise Test of Homogeneity of Variances of Behavioural Bias

Variable	Levens's Statistic	<i>p</i> -value
Behavioural Bias	15.295**	0.000

Source: Survey Data

\*\* Statistically significant at 1% significant level

Since the *p*-value of the test is less than 0.05, the assumption of equal variance is rejected. Hence, instead of ANOVA, Welch's F value is considered in the study. The results are shown in table 6.16.

Table	6.16
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Age-wise Analysis of Behavioural Bias	Age-wise	Analysis	of Bel	havioural	Bias
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Ago (Voors)	N	Moon	SD	Max	F Value/	n valua	Remarks
Age (Years)	Ν	Mean	50	Score	Welch F	<i>p</i> -value	Kelliai ks
Below 25	16	177.31	41.66				
26 - 40	290	158.87	28.47				
41 - 60	70	152.60	22.26	230	3.048*	0.040	Welch
Above 60	14	152.14	13.96				
Total	390	158.26	28.03				

Source: Survey Data

\* Statistically significant at 5% significant level

The results indicate that there exists a significant difference among the age group of investors with regard to behavioural bias, as the *p*-value is significant at the 5% level. Investors belonging to the age group below 25 years possess the highest mean score of 177.31 (SD 41.66) and investors who are above 60 years of age have the lowest mean score of 152.14 (SD 13.96). From this, it is obvious that young investors are more influenced by behavioural bias, whereas older investors are least affected by behavioural bias while making investment decisions.

For a more specific analysis, a descriptive analysis of the types of behavioural bias with respect to the age category of investors is performed. ANOVA is applied to determine the significant difference among the age group of investors with regard to different types of behavioural bias. Table 6.17 presents the age-wise test of homogeneity of variances for different types of behavioural bias among investors.

#### **Table 6.17**

#### Age-wise Test of Homogeneity of Variances of Types of Behavioural Bias

Variables	Levens's Statistic	<i>p</i> -value
Belief Perseverance Bias	11.995**	0.000
Information Processing Bias	12.058**	0.000
Emotional Bias	14.042**	0.000

Source: Survey Data

\*\* Statistically significant at 1% significant level

Since the *p*-value of the test is less than 0.05 for all the types, the assumption of equal variance is rejected. Hence, instead of ANOVA, Welch's F value is considered in the study. The results are presented in table 6.18.

Table	6.18
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Types of Behavioural Bias	Age (Years)	Ν	Mean	SD	Max Score	F Value/ Welch F	<i>p-</i> value	Remarks
	Below 25	16	50.63	12.34				
Belief	26 - 40	290	46.36	9.07				
Perseverance	41 - 60	70	44.87	6.61	65	1.525	0.225	Welch
Bias	Above 60	14	45.93	5.84				
	Total	390	46.25	8.77				
	Below 25	16	57.00	15.19				
Information	26 - 40	290	51.44	9.32				
Processing	41 - 60	70	49.04	8.55	75	3.106*	0.038	Welch
Bias	Above 60	14	48.64	4.92				
-	Total	390	51.14	9.47				
	Below 25	16	69.69	15.40				
-	26 - 40	290	61.07	11.68				
Emotional Bias	41 - 60	70	58.69	8.74	90	$4.958^{**}$	0.005	Welch
-	Above 60	14	57.57	4.05				
	Total	390	60.87	11.37				

#### Age-wise Analysis of Types of Behavioural Bias

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Table 6.18 shows the significant difference among different age groups of investors with respect to the different types of behavioural bias. The results indicate that there is no significant difference among the age group of investors with regard to belief perseverance bias, as the p-value is greater than 0.05. The p-values of information processing bias and emotional bias are 0.038 and 0.005, respectively. This makes it evident that a significant difference exists among investors' age categories with regard to information processing bias and emotional bias.

#### 6.3.3 Education-wise Analysis of Behavioural Bias

Investors with different educational qualifications may possess different levels of behavioural bias. In order to know the mean score of different education levels with regard to behavioural bias, descriptive analysis has been done. Further, to test the significant difference among education levels, ANOVA is applied. The homogeneity of variances has been tested using Levene's test, which is presented in Table 6.19.

#### Education-wise Test of Homogeneity of Variances of Behavioural Bias

Variable	Levens's Statistic	<i>p</i> -value
Behavioural Bias	8.001**	.000

Source: Survey Data

\*\* Statistically significant at 1% significant level

Since the *p*-value of the test is less than 0.05, the assumption of equal variance is rejected. Hence, instead of ANOVA, Welch's F value is considered in the study. The results are presented in table 6.20.

Education	Ν	Mean	SD	Max Score	F Value/ Welch F	<i>p</i> -value	Remarks
Higher Secondary and Below	24	174.88	33.56				
Graduate	118	159.45	30.04	_			
Post Graduate	155	162.28	25.20	230	19.025**	.000	Welch
Professional	66	138.41	19.93	_			
Vocational/Technical	27	163.78	25.53	-			
Total	390	158.26	28.03	-			

#### **Table 6.20**

**Education-wise Analysis of Behavioural Bias** 

Source: Survey Data

\*\* Statistically significant at 1% significant level

The *p*-value is less than .05 indicating that there is a significant difference among different education levels of investors. While analysing the mean score, it is understood that undergraduates possess the highest mean score of 174.88 (SD 33.56), followed by investors who are technically qualified. Professionally qualified investors have the lowest mean score of 138.41 (SD 19.93). This indicates that investors with the lowest qualifications are more affected by behavioural bias while making investment decisions, whereas professionally qualified investors are least affected by behavioural bias. Post hoc analysis is done for multiple comparisons to find out the exact difference among the groups. Since equal variances are not assumed, Tamhane's T2 test has been used to determine the pair-wise differences among the groups. The results are depicted in table 6.21.

Education (I)	Education (J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value
	Graduate	15.42585	7.38822	.370
Higher Secondary and	Post Graduate	12.59758	7.14400	.607
Below	Professional	36.46591**	7.23670	.000
	Vocational/Technical	11.09722	8.43056	.886
	Higher Secondary and Below	-15.42585	7.38822	.370
Graduate	Post Graduate	-2.82827	3.42688	.995
	Professional	21.04006***	3.61616	.000
	Vocational/Technical	-4.32863	5.63748	.997
	Higher Secondary and Below	-12.59758	7.14400	.607
Post Graduate	Graduate	2.82827	3.42688	.995
	Professional	23.86833**	3.08666	.000
	Vocational/Technical	-1.50036	5.31338	1.000
	Higher Secondary and Below	-36.46591**	7.23670	.000
Professional	Graduate	-21.04006**	3.61616	.000
	Post Graduate	-23.86833**	3.08666	.000
	Vocational/Technical	-25.36869**	5.43738	.000
	Higher Secondary and Below	-11.09722	8.43056	.886
Vocational/Technical	Graduate	4.32863	5.63748	.997
	Post Graduate	1.50036	5.31338	1.000
	Professional	25.36869**	5.43738	.000

#### Education-wise Post Hoc Test – Behavioural Bias

Source: Survey Data

\*\* Statistically significant at 1% significant level

The results imply that there exists a significant difference in the education of investors between professionally qualified investors with all other categories of investors with regard to behavioural bias. The investors who belong to the 'higher secondary and below' category have the highest mean score, followed by technically qualified investors. Hence, it can be concluded that investors with the lowest educational qualifications are more prone to behavioural bias.

For a more specific analysis, a descriptive analysis of the types of behavioural bias with respect to the educational qualifications of investors is done. Further, ANOVA is used to check whether a significant difference exists among investors belonging to different educational backgrounds with regard to different types of behavioural bias. Levene's test is used to examine the homogeneity of variances in investors' education with regard to various types of behavioural bias.

# Education-wise Test of Homogeneity of Variances of Types of Behavioural Bias

Variables	Levens's Statistic	<i>p</i> -value
Belief Perseverance Bias	3.932**	.004
Information Processing Bias	10.874**	.000
Emotional Bias	2.514*	.041

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Table 6.22 reveals that the *p*-value of the test is less than 0.05 for all the types of behavioural bias and hence, the assumption of equal variance is rejected. So, instead of ANOVA, Welch's F value is considered in the study. The results are presented in table 6.23.

#### **Education-wise Analysis of Types of Behavioural Bias**

Types of Behavioural Bias	Education	N	Mean	SD	Max Score	F Value/ Welch F	<i>p-</i> value	Remarks
	Higher Secondary and Below	24	48.63	10.24				
Belief	Graduate	118	46.32	9.28	_			
Perseverance	Post Graduate	155	47.80	7.98	- 65	9.456	0.000	Welch
Bias	Professional	66	41.05	7.63	- 05	9.430	0.000	weich
	Vocational/ Technical	27	47.67	7.69				
	Total	390	46.25	8.78	-			
	Higher Secondary and Below	24	56.92	11.46				
Information	Graduate	118	51.63	10.69	- - 75 -	14.588	0.000	Welch
Processing	Post Graduate	155	52	8.48				
Bias	Professional	66	45.61	5.81				
	Vocational/ Technical	27	52.44	9.27				
	Total	390	51.14	9.47	-			
	Higher Secondary and Below	24	69.33	12.71				
	Graduate	118	61.50	11.30	-			
Emotional	Post Graduate	155	62.48	10.56	- 90	22.626	0.000	Welch
Bias	Professional	66	51.76	8.35	- 90	22.020	0.000	W CICII
	Vocational/ Technical	27	63.67	8.87	_			
	Total	390	60.87	11.37	=			

Source: Survey Data

\*\* Statistically significant at 1% significant level

The results indicate that there is a significant difference among investors' levels of education, as the p-values of all the biases are less than 0.05. Hence it can be concluded that there exists a significant difference among investors' levels of education with regard to the types of behavioural bias.

To find out the exact difference among the categories of education level, multiple comparisons have been done using post hoc analysis.

#### **Education-wise Multiple Comparisons: Types of Behavioural Bias**

Welch's F tests show that there exists a significant difference among the educational qualifications of investors with regard to all the types of behavioural bias. Post hoc test is done to explore the exact difference among the educational qualification of investors.

#### 1. Belief Perseverance Bias

Tamhane's T2 test is done to know the exact significant difference among the educational qualification of investors with regard to belief perseverance bias. The results are given in table 6.24.

#### **Table 6.24**

Education (I)	Education (J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value
	Graduate	2.30297	2.25726	.977
Higher Secondary and	Post Graduate	.82500	2.18532	1.000
Below	Professional	7.57955*	2.29064	.023
	Vocational/Technical	.95833	2.55994	1.000
	Higher Secondary and Below	-2.30297	2.25726	.977
Graduate	Post Graduate	-1.47797	1.06785	.840
	Professional	5.27658**	1.26954	.001
	Vocational/Technical	-1.34463	1.70821	.997
	Higher Secondary and Below	82500	2.18532	1.000
Post Graduate	Graduate	1.47797	1.06785	.840
	Professional	6.75455**	1.13672	.000
	Vocational/Technical	.13333	1.61195	1.000
	Higher Secondary and Below	-7.57955*	2.29064	.023
Professional	Graduate	-5.27658**	1.26954	.001
	Post Graduate	-6.75455**	1.13672	.000
	Vocational/Technical	-6.62121**	1.75209	.004

# Education-wise Post Hoc Test – Belief Perseverance Bias

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				(Conta.)
Education (I)	Education (J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value
	Higher Secondary and	95833	2.55994	1.000
Vocational/Technical	Below	75655	2.33994	1.000
	Graduate	1.34463	1.70821	.997
	Post Graduate	13333	1.61195	1.000
	Professional	6.62121**	1.75209	.004

(Contd.)

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

The results in table 6.24 indicate that there exists a significant difference between professionally qualified investors with all other categories. The investors who belong to the 'higher secondary and below' category have the highest mean score. Hence, it can be concluded that undergraduates are more prone to belief perseverance bias.

#### 2. Information Processing Bias

As the equal variance assumption is rejected, Tamhane's T2 test is done to explore the exact significant difference among the educational levels of investors with regard to information processing bias. The results are given in Table 6.25.

#### **Table 6.25**

Education (I)	Education (J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value
	Graduate	5.28955	2.53831	.371
Higher Secondary and	Post Graduate	4.91667	2.43696	.424
Below	Professional	11.31061**	2.44657	.001
	Vocational/Technical	4.47222	2.94190	.767
	Higher Secondary and Below	-5.28955	2.53831	.371
Graduate	Post Graduate	37288	1.19713	1.000
	Professional	6.02106**	1.21657	.000
	Vocational/Technical	81733	2.03694	1.000
	Higher Secondary and Below	-4.91667	2.43696	.424
Post Graduate	Graduate	.37288	1.19713	1.000
	Professional	6.39394**	.98782	.000
	Vocational/Technical	44444	1.90915	1.000
	Higher Secondary and Below	-11.31061**	2.44657	.001
Professional	Graduate	-6.02106**	1.21657	.000
	Post Graduate	-6.39394**	.98782	.000
	Vocational/Technical	-6.83838**	1.92141	.011

#### **Education-wise Post Hoc Test – Information Processing Bias**

				(Contd.)
Education (I)	Education (J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value
	Higher Secondary and Below	-4.47222	2.94190	.767
Vocational/Technical	Graduate	.81733	2.03694	1.000
	Post Graduate	.44444	1.90915	1.000
	Professional	6.83838*	1.92141	.011

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

The post hoc test results of information processing bias imply that significant differences exist between professionally qualified investors with all other categories. The mean score is highest for investors with 'higher secondary and below' educational qualification, indicating that investors with the lowest educational qualification are more prone to information processing bias.

#### **3. Emotional Bias**

Since the assumption of equal variance is rejected, Tamhane's T2 test is done to explore the exact significant difference among the educational qualification of investors with regard to emotional bias. The results are given in table 6.26.

#### **Table 6.26**

#### **Education-wise Post Hoc Test – Emotional Bias**

Education (I)	Education(J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value
	Graduate	7.83333	2.79576	.084
Higher Secondary and	Post Graduate	6.85591	2.73017	.167
Below	Professional	17.57576**	2.79102	.000
	Vocational/Technical	5.66667	3.10626	.544
	Higher Secondary and Below	-7.83333	2.79576	.084
Graduate	Post Graduate	97742	1.34219	.998
	Professional	9.74242**	1.46201	.000
	Vocational/Technical	-2.16667	1.99912	.965
	Higher Secondary and Below	-6.85591	2.73017	.167
Post Graduate	Graduate	.97742	1.34219	.998
	Professional	10.71984**	1.33230	.000
	Vocational/Technical	-1.18925	1.90632	1.000
	Higher Secondary and Below	-17.57576**	2.79102	.000
Professional	Graduate	-9.74242**	1.46201	.000
	Post Graduate	-10.71984**	1.33230	.000
	Vocational/Technical	11.90909**	1.99249	.000

				(Contd.)
Education (I)	Education(J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value
	Higher Secondary and Below	-5.66667	3.10626	.544
Vocational/Technical	Graduate	2.16667	1.99912	.965
	Post Graduate	1.18925	1.90632	1.000
	Professional	11.90909**	1.99249	.000

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

In the case of emotional bias, there exists a significant difference between professionally qualified investors with all the other categories of investors. The mean score indicates that undergraduates possess the highest mean score. This implies that investors who have the lowest educational qualifications are more prone to emotional bias.

#### 6.3.4 Occupation-wise Analysis of Behavioural Bias

The level of behavioural bias may vary according to investors' occupations. In order to know the mean score of investors with different occupations, descriptive analysis has been done. Levene's test is used to check the homogeneity of variances. Further, ANOVA is applied to test the significant difference among investors' occupations with regard to behavioural bias.

The results of occupation-wise test of homogeneity of variance of behavioural bias among investors are depicted in Table 6.27.

#### **Table 6.27**

Occupation-wise Test of Homogeneity of Variances of Behavioural Bias

Variable	Levens's Statistic	<i>p</i> -value
Behavioural Bias	5.747**	.000

Source: Survey Data

\*\* Statistically significant at 1% significant level

Since the *p*-value of the test is less than 0.05, the assumption of equal variance is rejected. Hence, instead of ANOVA, Welch's F value is considered in the study. The results are presented in table 6.28.

	NT	м	CD	Max	F Value/		р I
Occupation	Ν	Mean	SD	Score	Welch F	<i>p</i> -value	Remarks
Employed	263	160.54	29.79				
Professional	70	159.56	23.76	-			
Businessman	10	139.40	15.86	230	6.073**	.001	Welch
Retired	19	147.84	21.45		0.075	.001	weich
Others	28	147.43	22.17	-			
Total	390	158.26	28.03	-			

Table 6.28Occupation-wise Analysis of Behavioural Bias

Source: Survey Data

\*\* Statistically significant at 1% significant level

The results indicate that there exists a significant difference among investors' occupations with regard to behavioural bias, as the *p*-value is less than 0.05. The employed investors have the highest mean score of 160.54 (SD 29.79) and businessmen have the lowest mean score of 139.40 (SD 15.86). The results imply that investors who are employed are more prone to behavioural bias, whereas businessmen are the least affected category. To find out the significant difference among the groups, post hoc analysis has been done. Since there is no equality of variance, Tamhane's T2 test has been used to determine the pair-wise differences among the groups.

occupation while rose noe rest Denaviour an Dias								
Occupation (I)	Occupation (J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value				
	Professional	.98278	3.38229	1.000				
	Businessman	21.13992*	5.34170	.020				
Employed	Retired	12.69782	5.25223	.214				
	Others	13.11135	4.57441	.065				
	Employed	98278	3.38229	1.000				
Professional	Businessman	20.15714*	5.76421	.031				
Professional	Retired	11.71504	5.68139	.386				
	Others	12.12857	5.06137	.184				
	Employed	-21.13992*	5.34170	.020				
D	Professional	-20.15714*	5.76421	.031				
Businessman	Retired	-8.44211	7.02653	.937				
	Others	-8.02857	6.53540	.929				

**Table 6.29** 

**Occupation-wise Post Hoc Test – Behavioural Bias** 

				(Contd.)
Occupation (I)	Occupation (J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value
	Employed	-12.69782	5.25223	.214
Retired	Professional	-11.71504	5.68139	.386
Kenieu	Businessman	8.44211	7.02653	.937
	Others	.41353	6.46247	1.000
	Employed	-13.11135	4.57441	.065
Others	Professional	-12.12857	5.06137	.184
Ouldis	Businessman	8.02857	6.53540	.929
	Retired	41353	6.46247	1.000

Source: Survey Data

\*\* Statistically significant at 1% significant level

The results in table 6.29 imply that there exists a significant difference in the occupation of investors between businessmen with investors who are employed on a regular basis and professionals. The mean score is highest for employed investors, making it evident that employed investors are more affected by behavioural bias.

For a more specific analysis, a descriptive analysis of different types of behavioural bias with respect to the occupation of investors is done. Further, ANOVA is used to check whether a significant difference exists among investors having different occupations with regard to the types of behavioural bias. Levene's test is used to examine investors' occupation-wise homogeneity of variances with regard to different types of behavioural bias.

#### **Table 6.30**

Occupation-wise Test of Homogeneity of Variances of Types of

Variables	Levens's Statistic	<i>p</i> -value	
Belief Perseverance Bias	2.819*	0.025	
Information Processing Bias	2.146	0.074	

7.272

#### **Behavioural Bias**

Source: Survey Data

**Emotional Bias** 

\*, \*\* Statistically significant at 5% and 1% significant level

The equality of variance assumption is accepted in the case of information processing bias as the *p*-value is greater than 0.05. So, ANOVA is applied to test

0.000

the significance of differences among different occupations of investors with regard to information processing bias. Since the *p*-value of the test is less than 0.05 for belief perseverance bias and emotional bias, the assumption of the equality of variance is rejected. Hence, instead of ANOVA, Welch's F value is considered in the study. The results are presented in table 6.31.

#### Table 6.31

Types of Behavioural Bias	Occupation	Ν	Mean	SD	Max Score	Welch F/ F Value	<i>p</i> -value	Remarks
	Employed	263	46.58	9.25				
Belief	Professional	70	46.77	7.25	-			
Perseverance	Businessman	10	42.40	7.20	- 65	1.422	.243	Welch
Bias	Retired	19	44.26	7.06	- 05	1.422	.243	weich
	Others	28	44.61	9.01	-			
	Total	390	46.25	8.77	-			
	Employed	263	52.12	9.73			.005	ANOVA
Information	Professional	70	50.81	8.92	-	3.829		
Processing	Businessman	10	44.40	5.87	- 75			
Bias	Retired	19	46.68	8.80	- 75			ANOVA
	Others	28	48.18	7.72	-			
	Total	390	51.14	9.47	-			
	Employed	263	61.84	12.14				
	Professional	70	61.97	9.54	-			
Emotional	Businessman	10	52.60	4.93	- 00	11.041	000	<b>W</b> -1-1-
Bias	Retired	19	56.89	6.31	- 90	11.041	.000	Welch
	Others	28	54.64	8.71	-			
	Total	390	60.87	11.37	_			

#### **Occupation-wise Analysis of Types of Behavioural Bias**

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Table 6.31 shows the significant difference among different occupations of investors with regard to the types of behavioural bias. The results indicate that there is no significant difference among occupations of investors with regard to belief perseverance bias as the *p*-value is greater than 0.05. Whereas, the *p*-values of the ANOVA and Welch F tests of the information processing bias and emotional bias are 0.005 and 0.000, respectively. This shows that there exists a significant difference among investors' occupations with regard to information processing bias and emotional bias. A post hoc test is used to examine the exact difference among the occupations of investors.

#### **Occupation-wise Multiple Comparisons: Types of Behavioural Bias**

As the significant difference among investors' occupations with regard to information processing bias and emotional bias is figured out, a post hoc test is done to explore the exact difference among the occupations of investors.

#### 1. Information processing bias

Since equal variances are assumed, the Tukey HSD test is used to check the pair-wise differences among the occupations of investors with regard to information processing bias.

<b>O</b> (* (T)				-
Occupation (I)	Occupation (J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value
	Professional	1.30359	1.25609	.838
	Businessman	7.71787*	1.95154	.022
Employed	Retired	5.43366	2.21869	.105
	Others	3.93930	1.85659	.213
	Employed	-1.30359	1.25609	.838
	Businessman	6.41429	3.15735	.253
Professional	Retired	4.13008	2.41599	.429
	Others	2.63571	2.08839	.715
	Employed	-7.71787*	1.95154	.022
	Professional	-6.41429	3.15735	.253
Businessman	Retired	-2.28421	3.64879	.971
	Others	-3.77857	3.44064	.807
	Employed	-5.43366	2.21869	.105
	Professional	-4.13008	2.41599	.429
Retired	Businessman	2.28421	3.64879	.971
	Others	-1.49436	2.77600	.983
	Employed	-3.93930	1.85659	.213
	Professional	-2.63571	2.08839	.715
Others	Businessman	3.77857	3.44064	.807
	Retired	1.49436	2.77600	.983

#### **Table 6.32**

# **Occupation-wise Post Hoc Test – Information Processing Bias**

Source: Survey Data

\* Statistically significant at 5% significant level

Table 6.32 reveals that there exists significant difference between the investors who are employed and the businessmen with regard to information processing bias, as the p-values is less than 0.05.

#### 2. Emotional bias

Since equal variances are not assumed, Tamhane'sT2 test is used to check the pairwise differences among the occupations of investors with regard to emotional bias.

Occupation (I)	Occupation (J)	Mean Difference (I-J)	Std. Error	<i>p-</i> value
	Professional	12732	1.36406	1.000
	Businessman	9.24411**	1.72821	.001
Employed	Retired	4.94937*	1.63060	.049
	Others	7.20125**	1.80821	.003
	Employed	.12732	1.36406	1.000
Professional	Businessman	9.37143**	1.93062	.001
Professional	Retired	5.07669	1.84375	.083
	Others	7.32857**	2.00254	.006
	Employed	-9.24411**	1.72821	.001
	Professional	-9.37143**	1.93062	.001
Businessman	Retired	-4.29474	2.12731	.435
	Others	-2.04286	2.26632	.991
	Employed	-4.94937*	1.63060	.049
Retired	Professional	-5.07669	1.84375	.083
Reured	Businessman	4.29474	2.12731	.435
	Others	2.25188	2.19280	.976
	Employed	-7.20125**	1.80821	.003
Others	Professional	-7.32857**	2.00254	.006
Otners	Businessman	2.04286	2.26632	.991
	Retired	-2.25188	2.19280	.976

#### **Table 6.33**

**Occupation-wise Post Hoc Test – Emotional Bias** 

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Table 6.33 reveals that in the case of emotional bias, there exists a significant difference between employed investors with all other categories of occupations except professionals. Furthermore, a significant difference exists between professionals with businessmen and investors who resort to other occupations. While analysing the mean difference, it is understood that professionals are highly affected by emotional bias and businessmen are the least affected.

#### 6.3.5 Marital Status-wise Analysis of Behavioural Bias

The level of behavioural bias may vary according to the marital status of investors. Descriptive analysis has been done to find out the mean score of behavioural bias of married and unmarried investors. In order to explore the significant difference between married and unmarried investors, 't' test has been applied. The results are presented in table 6.34.

Marital Status-wise Analysis of Behavioural Bias								
Marital	Ν	Mean	SD	t value	Max	<i>p-</i> value	Remarks	
Status	11	Witcan	50	t value	Score	<i>p</i> -value	Kemar Ks	
Married	270	154.16	25.98				Equal variances	
Unmarried	120	167.51	30.30	-4.193**	230	0.000	not assumed	
Total	390	158.26	28.03	-			not assumed	

#### **Table 6.34**

Source: Survey Data

\*\* Statistically significant at 1% significant level

From table 6.34, it is understood that the *p*-value of the t-test is less than 0.05. Hence, there exists a significant difference between married and unmarried investors. The mean score of married investors is 154.16 (SD 25.98), whereas, the mean score of unmarried investors is 167.51 (30.30). This indicates that unmarried investors are highly affected by behavioural bias.

Since the p-value of the t-test is less than 0.05, a significant difference is found to exist between married and unmarried investors with respect to behavioural bias. Furthermore, unmarried investors are more affected by behavioural bias than married investors.

The researcher also tests whether a significant difference exists between married and unmarried investors with respect to different types of behavioural bias. In the case of information processing bias and emotional bias, the equal variance assumption is rejected and the results that assume unequal variance have been considered for the study. The results are presented in table 6.35.

Types of Behavioural Bias	Marital Status	Ν	Mean	SD	t value	Max Score	<i>p</i> -value	Remarks
Belief Perseverance	Married	270	45.16	8.46				Equal
Bias	Unmarried	120	48.71	9.02	-3.748**	65	0.000	variances
Bias	Total	390	46.25	8.77				assumed
Information	Married	270	49.86	8.64				Equal
Processing Bias	Unmarried	120	54.02	10.61	-3.771**	75	0.000	variances not
Flocessing Blas	Total	390	51.14	9.47				assumed
	Married	270	59.13	10.71				Equal
Emotional Bias	Unmarried	120	64.78	11.86	-4.471**	90	0.000	variances not
	Total	390	60.87	11.37				assumed

Table 6.3	<b>85</b>
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Marital Status-wise Analysis of Types of Behavioural Bias

Source: Survey Data

\*\* Statistically significant at 1% significant level

The results make it evident that all three types of behavioural bias show a significant difference between married and unmarried investors since the *p*-values are less than 0.05. The results imply that the mean score of unmarried investors is higher than that of the married investors. Hence, it can be concluded that unmarried investors are more prone to behavioural bias.

#### 6.3.6 Income-wise Analysis of Behavioural Bias

Investors with different income levels may possess different levels of behavioural bias. To know the mean score of the behavioural bias of investors among different income levels, a descriptive analysis has been done. Then ANOVA is applied to check whether there is a significant difference among the annual income categories of investors with respect to behavioural bias. Levene's test is used to check the homogeneity of variances.

#### Table 6.36

#### Income-wise Test of Homogeneity of Variances of Behavioural Bias

Variable	Levens's Statistic	<i>p</i> -value
Behavioural Bias	3.607*	0.014

Source: Survey Data

\*Statistically significant at 5% significant level

Since the *p*-value of Levene'stest is less than 0.05, the assumption of equal variance is rejected. Hence, instead of ANOVA, Welch's F value is considered in the study. The results are presented in table 6.37.

**Income-wise Analysis of Behavioural Bias** 

Annual Incomo(Da)	N	Mean	SD	Max	F Value/	n valua	Remarks
Annual Income(Rs.)	Ν	Mean	SD	Welch F	<i>p</i> -value	Kemai Ks	
Less than 5,00,000	190	163.06	27.91				
5,00,000 - 10,00,000	151	153.89	28.40				
10,00,000- 15,00,000	19	154.16	14.45	230	3.863*	0.013	Welch
More than 15,00,000	30	152.43	29.39				
Total	390	158.26	28.03				

Source: Survey Data

\* Statistically significant at 5% significant level

The results indicate that there exists a significant difference among the annual income categories of investors with regard to behavioural bias, as the *p*-value is significant at a 5% level. The mean score is maximum for investors having an annual income of 'less than Rs. 5,00,000,' which is 163.06 (SD 27.91), whereas the mean score is minimum for investors having an annual income of 'more than Rs. 15,00,000,' which is 152.43 (SD 29.39). This indicates that investors with lower incomes are more affected by behavioural bias. Multiple comparisons through post hoc analysis are done in order to examine the exact significance between the annual income categories of investors. Since equal variances are not assumed, Tamhane's T2 test is used to examine the pair-wise differences among investors with regard to behavioural bias. The results are presented in table 6.38.

#### Table 6.38

Income-wise Post Hoc Test – Behavioural Bias

Annual Income (Rs.) (I)	Annual Income (Rs.) (J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value
	5,00,000 - 10,00,000	9.16912*	3.07284	.018
Less than 5,00,000	10,00,000- 15,00,000	8.90526	3.88370	.158
	More than 15,00,000	10.62982	5.73591	.360
	Less than 5,00,000	-9.16912 <sup>*</sup>	3.07284	.018
5,00,000 - 10,00,000	10,00,000- 15,00,000	26386	4.04070	1.000
	More than 15,00,000	1.46071	5.84336	1.000

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Annual Income (Rs.)	Annual Income (Rs.)	Mean	Std.	
(I)	(J)	Difference (I-J)	Error	<i>p</i> -value
10,00,000- 15,00,000	Less than 5,00,000	-8.90526	3.88370	.158
	5,00,000 - 10,00,000	.26386	4.04070	1.000
	More than 15,00,000	1.72456	6.30758	1.000
More than 15,00,000	Less than 5,00,000	-10.62982	5.73591	.360
	5,00,000 - 10,00,000	-1.46071	5.84336	1.000
	10,00,000- 15,00,000	-1.72456	6.30758	1.000

(Contd)

Source: Survey Data

\* Statistically significant at 5% significant level

The results indicate that there exists a significant difference between the 'less than 5,00,000' and '5,00,000-10,00,000' annual income categories, as the *p*-values are less than 0.05. While analysing the mean difference, it is understood that investors with less than Rs. 5,00,000 of annual income are more prone to behavioural bias. Hence, we can arrive at the conclusion that as the income level decreases, behavioural bias among investors increases.

For a more specific analysis, a descriptive analysis of the types of behavioural bias with respect to the annual income of investors is done. ANOVA is applied to determine the significant difference among income of investors with regard to different types of behavioural bias. Table 6.39 presents the income-wise test of homogeneity of variances for different types of behavioural bias among investors.

**Table 6.39** 

Income-wise	e Test of 1	Homogeneity	v of Variance	es -Types	of Behavioural Bias	5

Variables	Levenes's Statistic	<i>p</i> -value
Belief Perseverance Bias	$2.909^{*}$	0.034
Information Processing Bias	$2.796^{*}$	0.040
Emotional Bias	6.467**	0.000

Source: Survey Data

\*, \*\* Statistically significant at 5% and 1% significant level

Since the *p*-value of the test is less than 0.05 for all the biases, the assumption of equal variance is rejected. Hence, instead of ANOVA, Welch's F value is considered in the study. The results are presented in table 6.40.

Types of Behavioural Bias	Annual Income (Rs.)	N	Mean	SD	Max Score	F Value/ Welch F	<i>p</i> -value	Remarks
	Less than 5,00,000	190	47.39	8.82				
Belief	5,00,000 - 10,00,000	151	45.01	8.99				
Perseverance Bias	10,00,000- 15,00,000	19	46.42	5.12	65	2.151	51 .102	Welch
	More than 15,00,000	30	45.17	8.56	_			
	Total	390	46.25	8.78	-			
	Less than 5,00,000	190	52.94	9.76				
Information	5,00,000 - 10,00,000	151	49.67	8.87	_			
Processing Bias	10,00,000- 15,00,000	19	49.63	7.40	75	4.626**	.006	Welch
	More than 15,00,000	30	48.07	9.97	-			
	Total	390	51.13	9.48	_			
	Less than 5,00,000	190	62.73	10.97				
	5,00,000 - 10,00,000	151	59.21	11.87	_			
Emotional – Bias	10,00,000- 15,00,000	19	58.11	5.12	90	4.600**	.005	Welch
	More than 15,00,000	30	59.20	12.69	_			
	Total	390	60.87	11.37				

#### **Income-wise Analysis of Types of Behavioural Bias**

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Table 6.40 shows the significant difference among investors with different levels of annual income with regard to the types of behavioural bias. The results indicate that there is no significant difference among the annual income of investors with regard to belief perseverance bias, as the p-value is greater than 0.05. Whereas, the p-values of the Welch F tests for the information processing bias and emotional bias of 0.006 and 0.005, respectively, indicate the existence of a significant difference among investors' annual income with regard to the information processing bias and emotional bias and emotional bias. To examine the exact difference among the annual income of investors, a post hoc test is used for multiple comparisons.

#### **Income-wise Multiple Comparisons: Types of Behavioural Bias**

Because there is a significant difference in investors' income in terms of information processing bias and emotional bias, a post hoc test is performed to investigate the exact difference in investors' annual income.

#### 1. Information processing bias

Since equal variances are not assumed, Tamhane's T2 test is used to check the pair-wise differences among the annual income levels of investors with regard to information processing bias.

# Table 6.41Income-wise Post Hoc Test – Information Processing Bias

Annual Income (Rs.)	Annual Income (Rs.)	Mean Difference	Std. Error	n valua
(I)	(J)	(I-J)	Stu. Error	<i>p</i> -value
	5,00,000 - 10,00,000	3.27323*	1.01070	.008
Less than 5,00,000	10,00,000 - 15,00,000	3.31053	1.83989	.410
	More than 15,00,000	4.87544	1.95280	.098
	Less than 5,00,000	-3.27323*	1.01070	.008
5,00,000 - 10,00,000	10,00,000 - 15,00,000	.03730	1.84523	1.000
	More than 15,00,000	1.60221	1.95783	.961
	Less than 5,00,000	-3.31053	1.83989	.410
10,00,000- 15,00,000	5,00,000 - 10,00,000	03730	1.84523	1.000
	More than 15,00,000	1.56491	2.48933	.990
	Less than 5,00,000	-4.87544	1.95280	.098
More than 15,00,000	5,00,000 - 10,00,000	-1.60221	1.95783	.961
	10,00,000 - 15,00,000	-1.56491	2.48933	.990

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

The results indicate that there is a significant difference between investors belonging to the 'less than 5,00,000' and investors belonging to the '5,00,000 - 10,00,000' annual income categories, as the *p*-values are less than 0.05. While analysing the mean difference, it is understood that investors with less than Rs. 5,00,000 of annual income are more prone to behavioural bias.

#### 2. Emotional bias

Tamhane's T2 test is used to check the pair-wise differences among the annual income levels of investors with regard to emotional bias as the equal variance assumptions are rejected.

1	ncome-wise Post Hoc	Test – Emotional	Bias	
Annual Income (Rs.) (I)	Annual Income (Rs.) (J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value
	5,00,000 - 10,00,000	3.50777*	1.25073	.032
Less than 5,00,000	10,00,000 - 15,00,000	4.62105*	1.41852	.014
	More than 15,00,000	3.52632	2.45025	.645
	Less than 5,00,000	-3.50777*	1.25073	.032
5,00,000 - 10,00,000	10,00,000 - 15,00,000	1.11328	1.52025	.977
	More than 15,00,000	.01854	2.51051	1.000
	Less than 5,00,000	-4.62105*	1.41852	.014
10,00,000- 15,00,000	5,00,000 - 10,00,000	-1.11328	1.52025	.977
	More than 15,00,000	-1.09474	2.59818	.999
	Less than 5,00,000	-3.52632	2.45025	.645
More than 15,00,000	5,00,000 - 10,00,000	01854	2.51051	1.000
	10,00,000 - 15,00,000	1.09474	2.59818	.999

#### **Table 6.42**

Income-wise Post Hoc Test – Emotional Bias

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

The results indicate that there is a significant difference between investors having income 'less than 5,00,000' and investors belonging to '5,00,000 - 10,00,000' and '10,00,000 - 15,00,000' annual income categories, as the *p*-values are less than 0.05. The mean difference reveals that investors with less than Rs. 5,00,000 of annual income are more affected by behavioural bias.

#### 6.3.7 Investment Experience-wise Analysis of Behavioural Bias

Investors' behavioural biases may differ depending on their mutual fund investment experience. In order to know the mean score of the behavioural bias of investors among different levels of experience in mutual fund investment, a descriptive analysis has been done. Then ANOVA is applied to check whether there exists a significant difference among investors' experiences in mutual fund investment with respect to behavioural bias. Table 6.43 presents the mutual fund investment experience-wise test of homogeneity of variances of behavioural bias among investors.

#### Table 6.43

# Investment Experience-wise Test of Homogeneity of Variances of Behavioural Bias

Variable	Levens's Statistic	<i>p</i> -value
Behavioural Bias	2.546*	0.056

Source: Survey Data

\* Statistically significant at 5% significant level

Since the *p*-value of Levene's test is greater than 0.05, the assumption of equal variance is not rejected. Hence, ANOVA can be used to examine the significance of differences among investors' experiences in mutual fund investment with regard to behavioural bias. The results of the ANOVA are presented in table 6.44.

Investment Experience	Ν	Mean	SD	Max	F Value	n voluo	Remarks
(Years)	1	Mean SD	Score	I' value	<i>p</i> -value	Kennar Ks	
Less than 1	82	164.37	26.86				
1-3	128	152.63	30.42				
3-5	46	161.48	30.64	230	3.292*	0.021	ANOVA
Above 5	134	158.80	24.50				
Total	390	158.26	28.03				
~~~~ P							

**Table 6.44** 

Investment Experience-wise Analysis of Behavioural Bias

Source: Survey Data

\* Statistically significant at 5% significant level

Table 6.44 indicates that the *p*-value of the test is less than 0.05. This indicates that there exists a significant difference among the investors' experience regarding mutual fund investment with regard to behavioural bias. The mean score is maximum for the investors having investment experience of 'less than 1 year' 164.37 (SD 26.86). Investors with experience of '1 – 3 years' possess the lowest mean score of 152.63 (SD 30.42). This indicates that investors with the least experience in mutual fund investment are more prone to behavioural bias. Multiple

comparisons through post hoc analysis are done in order to examine the exact significance of the investors' experience in mutual fund investment. Since equal variances are assumed, the Tukey HSD test is used to examine the pair-wise differences among investors' experiences with regard to behavioural bias. The results are presented in table 6.45.

Investment Experience-wise Post Hoc Test – Benavioural Blas								
(Years) (I)	Investment Experience (Years)(J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value				
	1-3	11.73304*	3.93026	.016				
Less than 1	3-5	2.88759	5.11849	.943				
-	Above 5	5.56735	3.89575	.482				
	Less than 1	-11.73304*	3.93026	.016				
1-3	3-5	-8.84545	4.77654	.251				
-	Above 5	-6.16569	3.43413	.277				
	Less than 1	-2.88759	5.11849	.943				
3-5	1-3	8.84545	4.77654	.251				
- -	Above 5	2.67975	4.74819	.943				
Above 5	Less than 1	-5.56735	3.89575	.482				
	1-3	6.16569	3.43413	.277				
-	3-5	-2.67975	4.74819	.943				

#### **Table 6.45**

# Investment Experience-wise Post Hoc Test – Behavioural Bias

Source: Survey Data

\* Statistically significant at 5% significant level

From table 6.45, it is clear that there exists a significant difference between investors with investment experience of 'less than 1 year' and '1-3 years' as the *p*-values are less than 0.05. While analysing the mean difference, it is understood that investors with 'less than 1 year' experience are more prone to behavioural bias.

A descriptive analysis of the types of behavioural bias with regard to investment experience is performed for a more specific analysis. ANOVA is applied to determine the significant difference among the investment experiences of investors with regard to different types of behavioural bias. Table 6.46 presents the investors' experience-wise test of homogeneity of variances for different types of behavioural bias among themselves.

### Table 6.46

Investment Experience-wise Test of Homogeneity of Variances of Types of Behavioural Bias

Variables	Levens's Statistic	<i>p</i> -value
Belief Perseverance Bias	4.291**	.005
Information Processing Bias	0.950	.416
Emotional Bias	3.475*	.016

Source: Survey Data

\*, \*\* Statistically significant at 5% and 1% significant level

Since the *p*-value of the test is less than 0.05 for belief perseverance bias and emotional bias, the assumption of equal variance is rejected. Hence, instead of ANOVA, Welch's F value can be used for analysis. In the case of information processing bias, ANOVA can be applied to test the significant differences among investment experiences, as the *p*-value is greater than 0.05. The results are presented in table 6.47.

Types of Behavioural Bias	Investment Experience (Years)	Ν	Mean	SD	Max Score	F Value/ Welch F	<i>p</i> -value	Remarks
	Less than 1	82	48.00	8.30				
Belief	1-3	128	43.56	9.45	_			
Perseverance	3-5	46	47.87	9.489	65	5.663	.001	Welch
Bias	Above 5	134	47.19	7.539	_			
-	Total	390	46.25	8.77	-			
	Less than 1	82	53.29	9.48	-	2.675*	.047	ANOVA
Information	1-3	128	49.55	9.82				
Processing	3-5	46	51.48	10.65	75			
Bias	Above 5	134	51.22	8.484	_			
	Total	390	51.13	9.474	_			
	Less than 1	82	63.07	10.65				
	1-3	128	59.52	12.50	_			
Emotional Bias	3-5	46	62.13	12.32	90	1.907	.131	Welch
5145 -	Above 5	134	60.38	10.13	_			
	Total	390	60.87	11.37	_			

 Table 6.47

 Investment Experience-wise Analysis of Types of Behavioural Bias

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

The findings show a significant difference in investors' experiences with mutual fund investment with regard to the types of behavioural bias. The results reveal that, with p-values of 0.001 and 0.047, there is a significant difference among the investors' experiences in the cases of belief perseverance bias and information processing bias. The results indicate that there is no significant difference among investment experiences with regard to emotional bias, as the p-value is greater than 0.05. To examine the exact difference among the investment experiences of investors, a post hoc test is used for multiple comparisons.

### **Investment Experience Multiple Comparisons: Types of Behavioural Bias**

Since a significant difference in investors' experiences with regard to belief perseverance bias and information processing bias has been discovered, a post hoc test is performed to investigate the exact difference in investors' investment experiences.

### 1. Belief Perseverance Bias

Since equal variances are not assumed, Tamhane'sT2 test is used to check the pair-wise differences among the experiences of investors with regard to belief perseverance bias.

nvestment Experience (Years) (I)	Investment Experience (Years) (J)	Mean Difference (I-J)	Std. Error	<i>p</i> -value	
	1-3	$4.43750^{*}$	1.24032	.003	
Less than 1	3-5	.13043	1.67267	1.000	
	Above 5	.80597	1.12465	.979	
	Less than 1	-4.43750*	1.24032	.003	
1-3	3-5	-4.30707	1.62935	.058	
	Above 5	-3.63153*	1.05916	.004	
	Less than 1	13043	1.67267	1.000	
3-5	1-3	4.30707	1.62935	.058	
	Above 5	.67554	1.54313	.999	
	Less than 1	80597	1.12465	.979	
Above 5	1-3	3.63153 <sup>*</sup>	1.05916	.004	
	3-5	67554	1.54313	.999	

#### **Table 6.48**

Investment Experience-wise Post Hoc Test – Belief Perseverance Bias

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

The results indicate that there exists a significant difference between investors with investment experience of '1-3 years' and investors with experience of 'less than 1 year' and 'above 5 years', since the p-values are less than 0.05. While analysing the mean difference, it is understood that investors with experience below 1 year are more prone to behavioural bias.

#### 2. Information Processing Bias

The Tukey HSD test is used to check the pair-wise differences among the experiences of investors with regard to information processing bias, as there is equality of variances. The results are presented in table 6.49.

Investment Experience	Investment Experience	Mean Difference	Std.		
(Years) (I)	(Years) (J)	(I-J)	Error	<i>p</i> -value	
	1-3	3.74581*	1.33157	.026	
Less than 1	3-5	1.81442	1.73415	.722	
-	Above 5	2.06880	1.31988	.399	
	Less than 1	-3.74581*	1.33157	.026	
1-3	3-5	-1.93139	1.61829	.631	
-	Above 5	-1.67701	1.16348	.474	
	Less than 1	-1.81442	1.73415	.722	
3-5	1-3	1.93139	1.61829	.631	
-	Above 5	.25438	1.60869	.999	
	Less than 1	-2.06880	1.31988	.399	
Above 5	1-3	1.67701	1.16348	.474	
-	3-5	25438	1.60869	.999	

#### **Table 6.49**

Investment Experience-wise Post Hoc Test – Information Processing Bias

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

The results indicate that there exists a significant difference between investors with investment experience of 'less than 1 year' and investors with investment experience of '1-3 years' as the p-values are less than 0.05. While analysing the mean difference, it is understood that investors with investment experience below 1 year are more affected by behavioural bias.

# 6.4 Influence of Socio-Economic factors on different sub-types of Behavioural Bias

In this section, the relation between socio-economic variables and different sub-types of behavioural bias is examined. These types of behavioural biases are components of previously studied types. The components of belief perseverance bias are representativeness, confirmation, cognitive dissonance and illusion of control. Information processing bias consists of anchoring, availability, selfattribution and mental accounting. Emotional biases include overconfidence, loss aversion, regret aversion and herd behaviour. The different types of behavioural bias and their sub-types are as follows:

#### **Cognitive Bias**

Cognitive bias is a systematic error in thinking that occurs when individuals process and interpret information around them and affects the decisions and judgments made by them. Cognitive biases are classified into belief perseverance bias and information processing bias.

### I. Belief Perseverance Bias

Belief perseverance bias refers to the tendency of people to hold their beliefs as true even though there is sufficient evidence to discredit the belief. Here, representativeness, confirmation, cognitive dissonance and illusion of control are considered for the study.

#### 1. Representativeness

Representativeness refers to the tendency of investors to view events as representative of some specific class, that is, to see patterns where none exist. It is a judgement on the basis of stereotypes (Shefrin, 2000). An important consequence of representative bias is that investors tend to assume that recent events will continue in the near future, and therefore they try to buy "hot" stocks and avoid stocks that have performed poorly in the recent past.

### 2. Confirmation

Confirmation bias occurs when people selectively acquire information that allows them to continue believing what they initially believe (Nickerson, 1998). Here, investors tend to consider what confirms their beliefs and ignore what contradictsthem.

### 3. Cognitive Dissonance

Cognitive dissonance refers to the mental conflict that occurs when an individual's behaviour and beliefs contradict each other (Festinger, 1957). It occurs when a person voluntarily engages in some unpleasant activities to achieve a goal.

#### 4. Illusion of Control

Illusion of control bias occurs due to the belief of people that they have sufficient control over the outcome of uncontrollable events (Langer, 1975). This is common among online traders.

#### II. Information Processing Bias

Information processing bias arises when information is processed and used irrationally or illogically. In studying information processing biases, the researcher considers anchoring, availability, self-attribution and mental accounting for the study.

#### 1. Anchoring

People often have the tendency to make judgements starting with a certain initial reference point called an "anchor" and then making further adjustments to arrive at the final decision. This is called "anchoring bias" (Kahneman & Tversky, 1974).

### 2. Availability

Individuals tend to make judgements on the basis of pieces of information that are readily available or that they can recall easily. This is termed availability bias. Investors often rely on availability when judging the frequency of events (Kahneman & Tversky, 1973).

### 3. Self-Attribution

Self-attribution bias refers to the tendency of people to attribute their success in some activity to their own talents and blame their failures on bad luck rather than their personal incompetence (Heider, 2013).

### 4. Mental Accounting

Mental accounting bias is the tendency of individuals to place events into mental accounts on the basis of their superficial attributes (Shiller, 1998). It is a process by which the brain maintains separate goals and proceeds towards those goals independently of each other (Thaler, 1999).

### **Emotional Bias**

Emotional biases occur spontaneously based on the personal feelings of an individual at the time of making decisions. It is a distortion in cognition and decision-making due to emotional factors. In analysing emotional biases, overconfidence, loss aversion, regret aversion and herd behaviour are taken into account.

#### 1. Overconfidence

Overconfidence is an emotional bias in which people possess unwarranted faith in their intuitive thinking, cognitive abilities and judgements (Pompain & Wood, 2006). Overconfident investors become too confident about their skills and underestimate the risks associated with the investment.

### 2. Loss Aversion

Loss aversion is the tendency of individuals to avoid losses over achieving equivalent gains. It is the thought that the pain of loss is greater than the pleasure from an equal amount of gain (Barberis & Thaler, 2003).

### 3. Regret Aversion

Regret aversion refers to the tendency of investors to avoid actions that have the potential to create discomfort over faulty investment decisions. Furthermore, investors tend to regret holding losing stocks for too long rather than selling winning stocks too soon (Lehenkari & Perttunen, 2004).

### 4. Herd Behaviour

Herd behaviour is the tendency of people to do what others do instead of using their own information or making independent decisions (Shiller, 1995). It simply refers to how individual decisions are influenced by the decisions of groups.

A descriptive analysis of the different sub-types of behavioural bias has been done and the results are presented in Table 6.50.

Types of	Sub-Types of	16	Standard Deviation	
<b>Behavioural Bias</b>	<b>Behavioural Bias</b>	Mean		
	Representativeness	3.59	0.82	
Belief Perseverance Bias	Confirmation	3.53	0.70	
Benef Perseverance blas	Cognitive Dissonance	3.20	0.81	
	Illusion of Control	3.53	0.73	
	Anchoring	3.52	0.90	
	Availability	3.31	0.67	
Information Processing Bias	Self-Attribution	3.64	0.82	
	Mental Accounting	3.44	0.71	
	Overconfidence	3.28	0.80	
	Loss Aversion	3.21	0.82	
Emotional Bias	Regret Aversion	3.42	0.80	
	Herding	3.78	0.78	

#### Table 6.50

**Descriptive Statistics of Sub-Types of Behavioural Bias** 

Source: Survey Data

According to table 6.50, all sub-types of behavioural bias have mean scores greater than 3, indicating that all behavioural biases have an above-average level of influence on investors in Kerala. Herding bias has the highest mean score of 3.78 (SD 0.78) and cognitive dissonance bias has the lowest mean score of 3.20 (SD

0.81). This makes it obvious that herding bias has the most influence among the investors, whereas cognitive dissonance bias has the least influence among the investors in Kerala.

### 6.4.1 Gender-wise Analysis of Different Sub-Types of Behavioural Bias

Different sub-types of behavioural bias may have a different level of influence on investors based on their gender. Descriptive analysis has been done to determine the mean score of males and females with regard to behavioural bias. To check whether significant difference exists between male and female investors in Kerala, the 't' test is applied. Table 6.51 presents the results of t-test.

		•		• 1				
Sub-Types of Behavioural Bias	Gender	N	Mean	SD	Max Score	t value	<i>p</i> -value	Remarks
	Male	281	14.99	3.28				Equal
Representativeness	Female	109	12.79	2.85	20	6.162**	.000	Variances
	Total	390	14.37	3.31				Assumed
	Male	281	15.03	3.14				Equal
Confirmation	Female	109	13.37	3.38	20	4.590**	.000	Variances
	Total	390	14.56	3.29				Assumed
	Male	281	7.15	1.88				Equal
Cognitive Dissonance	Female	109	6.7	1.55	10	1.823	.069	Variances
Dissoliance	Total	390	7.05	1.80				Assumed
	Male	281	10.61	2.40				Equal
Illusion of Control	Female	109	9.39	2.21	15	4.560**	.000	Variances
	Total	390	10.27	2.41				Assumed
	Male	281	16.44	4.39				Equal
Anchoring	Female	109	14.85	2.78	25	4.272**	.000	Variances
-	Total	390	16.00	4.06				not Assumed
	Male	281	18.21	3.74				Equal
Availability	Female	109	16.26	3.07	25	5.297**	.000	Variances
,	Total	390	17.67	3.67				not Assumed
	Male	281	10.14	2.19				Equal
Self Attribution	Female	109	9.34	1.31	15	4.427**	.000	Variances
Sen Autoution	Total	390	9.92	2.01	15	ו 4דיב	.000	not Assumed
	Male	281	7.84	1.55				Equal
Mental Accounting	Female	109	6.79	1.30	10	6.241**	.000	Variances
	Total	390	7.55	1.55				Assumed

Table 6.51 Gender-wise Analysis - Sub-Types of Behavioural Bias

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								(Conta.)
Sub-Types of Behavioural Bias	Gender	Ν	Mean	SD	Max Score	t value	<i>p</i> -value	Remarks
	Male	281	22.17	4.79				Equal
Overconfidence	Female	109	18.71	3.24	30	8.193**	.000	Variances
	Total	390	21.20	4.67				not Assumed
	Male	281	14.33	2.84				Equal
Loss Aversion	Female	109	12.26	2.33	20	6.790**	.000	Variances
	Total	390	13.75	2.86	_			Assumed
	Male	281	10.17	2.53				Equal
Regret Aversion	Female	109	8.99	1.76	15	5.225***	.000	Variances
C	Total	390	9.84	2.40	_			not Assumed
	Male	281	16.72	4.26				Equal
Herding	Female	109	14.40	3.22	25	5.792**	.000	Variances
6	Total	390	16.07	4.12		0.172		not
	Total	390	10.07	7.12				Assumed

(Contd.)

#### Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

From table 6.51, it is understood that all the sub-types of behavioural bias except cognitive dissonance have a significant difference between male and female investors, as the *p*-values are less than 0.05.

Representativeness bias shows a significant difference between male and female investors. While analysing the mean score, it is understood that male investors are more affected by representativeness bias. This makes it clear that male investors give more importance to their recent experience when taking decisions regarding equity mutual fund investments.

In the case of confirmation bias, the *p*-value is less than 0.05, which means that there is a significant difference between male and female investors. The mean score of male investors is 15.03 (SD 3.14), which is higher than that of female investors, at 13.37 (SD 3.38). This means that male investors are more prone to confirmation bias.

Illusion of control bias shows a significant difference between male and female investors, as the *p*-value is less than 0.05. The mean score of male investors is high, making it evident that the illusion of control bias is higher among male investors than their female counterparts.

Since the p-value of anchoring bias is less than 0.05, there is a significant difference between male and female investors. Male investors show a higher degree of anchoring bias than female investors.

In the case of availability bias, there is a significant difference between male and female investors. Male investors seem to be more affected by anchoring bias since their mean score is higher compared to female investors.

Self-attribution bias shows a significant difference between male and female investors. The mean scores indicate that male investors are more prone to self-attribution bias than their female counterparts. They tend to attribute their success in investment decisions to their own talents while blaming their failures on outside influences more than female investors.

In mental accounting bias, a significant difference exists between male and female investors. The results imply that male investors are more prone to mental accounting bias than female investors.

Overconfidence bias shows a significant difference between male and female investors. Male investors are found to be more overconfident than female investors. This is on par with many studies in this field. Barber and Odean (2001) and Mishra and Metilda (2015) found that men are more overconfident than women and trade more.

Since the *p*-value of loss aversion bias is less than 0.05, there exists a significant difference between male and female investors. Male investors are more prone to loss aversion bias than female investors.

Regret aversion bias also shows a significant difference between male and female investors. The mean score of male investors being higher than female investors indicate that male investors are more prone to regret aversion bias.

Herding bias shows a significant difference between male and female investors. The mean score of male investors is higher than that of female investors, which means male investors are more affected by herding bias. It makes it evident that male investors are more likely to follow the market trend when making investment decisions than female investors. Kumar and Goyal (2016) found that male investors are more prone to herding bias.

### 6.4.2 Age-wise Analysis of Different Sub-Types of Behavioural Biases

Investors belonging to different age groups may have different types of behavioural biases while making investment decisions. Descriptive analysis has been done to determine the mean score of sub-types of behavioural bias among investors belonging to different age categories. ANOVA was applied to check whether a significant difference exists among investors of different age groups with regard to different behavioural biases. Levene's test is done to examine the homogeneity of variances. The results are shown in Table 6.52.

Ta	ble	6.52	

### Age-wise Test of Homogeneity of Variances - Sub-Types of Behavioural Bias

Sub-Types of Behavioural Bias	Levene's Statistic	<i>p</i> -value
Representativeness	6.085	.000
Confirmation	6.957	.000
Cognitive Dissonance	3.405	.018
Illusion of Control	3.323	.020
Anchoring	8.685	.000
Availability	5.092	.002
Self Attribution	6.029	.001
Mental Accounting	2.932	.033
Overconfidence	3.084	.027
Loss Aversion	8.894	.000
Regret Aversion	4.084	.007
Herding	2.652	.048

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Table 6.52 shows that the p-values of the variables are less than 0.05 for all the sub-types of behavioural bias and the assumption of equal variance is rejected. Hence, instead of ANOVA, Welch's F value is considered in the study for all the biases. The results are presented in table 6.53.

Table	6.53
-------	------

Sub-Types of Behavioural Bias	Age (Voors)	Ν	Mean	SD	Max	F Value/ Welch F	<i>p</i> -value	Remark
Denavioural Blas	(Years) Below 25	16	14.13	4.40	Score	weich F		
-	26 - 40	290	14.13	3.37	-			
Representativeness	$\frac{20-40}{41-60}$	70	14.42	3.01	20	0.086	0.967	Welch
Representativeness -	$\frac{41-60}{\text{Above } 60}$	14	14.24	2.27		0.080	0.907	weich
-	Total	390	14.29	3.31	-			
	Below 25	16	16.88	4.18				
	26 - 40	290	14.44	3.34	-			
Confirmation	$\frac{20-40}{41-60}$	70	14.50	2.91	20	1.773	0.169	Welch
Commination	Above 60	14	14.79	1.85	20	1.775	0.109	weich
-					-			
	Total	390	14.5	<b>3.29</b> 2.22				
	Below 25	16	7.88		-			
Cognitive	26 - 40	290	7.13	1.70	10	2 2 2 2	0.097	W/-1-1-
Dissonance	41 - 60	70	6.56	2.09	10	2.382	0.086	Welch
-	Above 60	14	6.79	1.25	-			
	Total	390	7.05	1.80				
-	Below 25	16	11.75	2.46	-			
	26-40	290	10.36	2.47	-	4.500*	0.000	*** 1 1
Illusion of Control	41 - 60	70	9.57	2.09	15	4.508*	0.009	Welch
	Above 60	14	10.07	1.49	_			
	Total	390	10.27	2.41				
-	Below 25	16	18.13	6.33	_			
-	26 - 40	290	16.21	3.96	_			
Anchoring	41 - 60	70	14.98	3.72	25	3.773*	0.019	Welch
-	Above 60	14	14.29	3.12	_			
	Total	390	16.00	4.06				
	Below 25	16	19.25	4.81	_			
<u>.</u>	26 - 40	290	17.72	3.55	_			
Availability	41 - 60	70	17.21	4.11	25	1.665	0.191	Welch
	Above 60	14	16.93	1.64	_			
	Total	390	17.67	3.67				
	Below 25	16	11.38	2.78	_			
	26 - 40	290	9.97	1.94	_			
Self Attribution	41 - 60	70	9.47	2.14	15	4.157*	0.012	Welch
	Above 60	14	9.36	.84	-			
-	Total	390	9.92	2.01	_			
	Below 25	16	8.25	1.84				
- Mental Accounting	26 - 40	290	7.53	1.55	-			
	41 - 60	70	7.37	1.57	10	2.463	0.078	Welch
	Above 60	14	8.07	.92	-			
-	Total	390	7.55	1.55	_			

# Age-wise Analysis - Sub-Types of Behavioural Bias

Research Dept. of Commerce and Management Studies, St. Thomas' College (Autonomous), Thrissur

								(Contd.)
Sub-Types of Behavioural Bias	Age (Years)	Ν	Mean	SD	Max Score	F Value/ Welch F	<i>p</i> -value	Remarks
	Below 25	16	23.19	6.10				
-	26 - 40	290	21.40	4.61	-			
Overconfidence	41 - 60	70	20.41	4.52	30	2.756	0.057	Welch
-	Above 60	14	19.00	3.96	-			
-	Total	390	21.21	4.67	-			
	Below 25	16	15.13	4.11				
-	26 - 40	290	13.83	2.84	-			
Loss Aversion	41 - 60	70	13.21	2.72	20	2.221	0.102	Welch
-	Above 60	14	13.14	1.41				
-	Total	390	13.75	2.86				
	Below 25	16	11.75	2.57				
	26 - 40	290	9.84	2.40	_			
Regret Aversion	41 - 60	70	9.37	2.37	15	$3.787^{*}$	0.018	Welch
-	Above 60	14	10.00	1.36	-			
	Total	390	9.84	2.40	-			
	Below 25	16	19.63	4.50				
-	26 - 40	290	16.00	4.21	_			
Herding	41 - 60	70	15.69	3.63	25	$3.878^*$	0.016	Welch
-	Above 60	14	15.43	1.99	-			
-	Total	390	16.07	4.12	-			

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Table 6.53 shows the significant difference among age categories of investors with regard to different behavioural biases. The results indicate that illusion of control bias, anchoring bias, self-attribution bias, regret aversion bias and herding bias have significant differences among age categories of investors.

Illusion of control bias shows a significant difference among different age categories of investors, as the *p*-value is less than 0.05. The age category 'below 25 years' has the highest mean score of 11.75 (SD 2.46). This indicates that younger investors are more prone to illusion of control bias.

The *p*-value of anchoring bias is less than 0.05, which indicates the presence of a significant difference among different age categories of investors. The age category 'below 25 years' has the highest mean score of 18.13 (SD 6.33), whereas the lowest mean score of 14.29 (SD 3.12) belongs to the age category

'above 60 years'. This implies that anchoring bias decreases among investors with an increase in their age.

In the case of self-attribution bias, there is a significant difference among the different age categories of investors. The age category 'below 25 years' has the highest mean score of 11.38 (SD 2.78). This suggests that younger investors are more affected by self-attribution bias.

Regret aversion bias shows significant differences among different age categories of investors. The highest mean score belongs to the age category 'below 25 years' 11.75 (SD 2.57). This means that younger investors are more prone to regret aversion bias.

In the case of herding bias, a significant difference exists among different age categories of investors. The mean score is highest in the case of investors belonging to the 'below 25 years' age category and lowest in the case of 'above 60 years' age category. From this, it is understood that younger investors are more affected by herding bias. Moreover, herding bias decreases with an increase in their age.

#### 6.4.3 Education-wise Analysis of Different Sub-Types of Behavioural Bias

Investors with different educational qualifications may be affected by different behavioural biases while making investment decisions. A descriptive analysis was performed to determine the mean score of behavioural bias among investors with varying educational qualifications. ANOVA was applied to examine whether a significant difference exists among investors belonging to different levels of education with regard to different behavioural biases.

The results of Levene's test of homogeneity of variances are shown in table 6.54.

### **Table 6.54**

## Education-wise Test of Homogeneity of Variances - Sub-Types of

Denaviour al Dias								
Sub-Types of Behavioural Bias	Levene's Statistic	<i>p</i> -value						
Representativeness	3.212*	.013						
Confirmation	3.436**	.009						
Cognitive Dissonance	5.954**	.000						
Illusion of Control	1.463	.213						
Anchoring	2.032	.089						
Availability	10.172**	.000						
Self Attribution	1.425	.225						
Mental Accounting	8.840**	.000						
Overconfidence	5.389**	.000						
Loss Aversion	$2.470^{*}$	.044						
Regret Aversion	3.071*	.016						
Herding	4.089**	.003						
a a p								

**Behavioural Bias** 

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Illusion of control bias, anchoring bias and self-attribution bias show the homogeneity of variances. Therefore, ANOVA can be applied in the case of these biases and for the rest of them, the Welch F value can be considered as there is no equality of variances. The results are presented in table 6.55.

### **Table 6.55**

### **Education-wise Analysis - Sub-Types of Behavioural Bias**

Sub-Types of Behavioural	Education Level	N	Mean	SD	Max Score	F Value/ Welch F	<i>p</i> -value Remark	KS
Bias					Score	weith r		
	Higher Secondary and Below	24	14.70	4.15				
	Graduate	118	14.47	3.24				
Democratic	Post Graduate	155	15.12	3.02	- 20	8.933**	000 W-1-1	Welch
Representativeness	Professional	66	12.39	3.11	- 20	8.933	.000 Welch	
	Vocational/ Technical	27	14.22	3.14				
	Total	390	14.37	3.31				
	Higher Secondary and Below	24	14.79	2.77				
	Graduate	118	14.80	3.49	-			
Confirmation	Post Graduate	155	15.34	2.86	- 20	11 (07**	.000 Welch	
Confirmation	Professional	66	12.17	3.26	- 20	11.697**	.000 weich	Welch
	Vocational/ Technical	27	14.67	2.59	_			
	Total	390	14.56	3.29				

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								(Contd.)
Sub-Types of Behavioural Bias	Education Level	N	Mean	SD	Max Score	F Value/ Welch F	<i>p</i> -value	Remarks
	Higher Secondary and Below	24	7.63	1.41				
	Graduate	118	6.63	2.02	-			
Cognitive	Post Graduate	155	6.98	1.86	-	**		
Dissonance	Professional	66	7.65	1.42	- 10	4.913**	.001	Welch
	Vocational/ Technical	27	7.22	.93	_			
	Total	390	7.05	1.80	-			
	Higher Secondary and Below	24	11.50	2.83				
	Graduate	118	10.42	2.30	_			
Illusion of Control	Post Graduate	155	10.35	2.31	- 15	10.399**	.000	
musion of Control	Professional	66	8.83	2.23	- 15	10.399	.000	ANOVA
	Vocational/ Technical	27	11.56	1.93	_			
	Total	390	10.27	2.41				
	Higher Secondary and Below	24	18.88	3.27	_			
	Graduate	118	16.42	4.17	_			
Anchoring	Post Graduate	155	16.42	3.78	- 25	16.038**	.000	ANOVA
Anchornig	Professional	66	12.86	3.29	- 25	10.058	.000	ANOVA
	Vocational/ Technical	27	16.89	3.54	-			
	Total	390	16.00	4.06				
	Higher Secondary and Below	24	18.92	5.12	_			Welch
	Graduate	118	17.75	4.10	-	6.420**	.000	
Availability	Post Graduate	155	18.08	3.30	- 25			
Trvanaonity	Professional	66	16.14	2.51				
	Vocational/ Technical	27	17.56	3.72	_			
	Total	390	17.67	3.67				
	Higher Secondary and Below	24	11.67	2.12	_			
	Graduate	118	10.11	2.08	_			
Self-Attribution	Post Graduate	155	9.72	1.86	- 15	8.410**	.000	ANOVA
	Professional	66	9.18	1.86	_			
	Vocational/ Technical	27	10.44	1.80	_			
	Total	390	9.92	2.01				
	Higher Secondary and Below	24	7.46	2.15	_			
	Graduate	118	7.34	1.83	_			
Mental Accounting	Post Graduate	155	7.78	1.38	- 10	1.547	.195	Welch
	Professional	66	7.42	1.33	-	1.547	.195	Welch
-	Vocational/ Technical	27	7.56	.85	_			
	Total	390	7.55	1.55				

								(Contd.)
Sub-Types of Behavioural Bias	Education Level	N	Mean	SD	Max Score	F Value/ Welch F	<i>p</i> -value	Remarks
	Higher Secondary and Below	24	23.25	5.15				
	Graduate	118	21.53	4.64	_			
Overconfidence	Post Graduate	155	21.23	4.90	- 30	3.347*	.013	Welch
Overconfidence	Professional	66	20.32	4.54	- 30	5.547	.015	WEICH
	Vocational/ Technical	27	20.00	2.15				
	Total	390	21.21	4.67	_			
	Higher Secondary and Below	24	15.33	3.37	_			
	Graduate	118	13.59	2.83	_			
Loss Aversion	Post Graduate	155	14.32	2.77	- 20	10.344**	.000	Welch
Loss Aversion	Professional	66	12.06	2.50	- 20	10.544	.000	weich
	Vocational/ Technical	27	13.89	1.89				
	Total	390	13.75	2.86				
	Higher Secondary and Below	24	11.67	2.39	_		.000	
	Graduate	118	9.78	2.29	_			
Regret Aversion	Post Graduate	155	10.27	2.15	- 15	31.687**		Welch
	Professional	66	7.68	1.79	- 15	51.087	.000	WEICH
	Vocational/ Technical	27	11.33	1.98	-			
	Total	390	9.84	2.40				
	Higher Secondary and Below	24	19.08	2.83	_			
	Graduate	118	16.60	3.56				
Herding	Post Graduate	155	16.65	3.44	- 25	28.764**	.000	Welch
Tierunig	Professional	66	11.70	4.17	- 23	20.704	.000	W CIUII
	Vocational/ Technical	27	18.44	3.26	-			
	Total	390	16.07	4.12				

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

The *p*-values of all the sub-types of behavioural bias except mental accounting bias are less than 0.05. From this, it is obvious that all the behavioural biases except the mental accounting bias have significant differences among different educational qualifications.

In The case of representativeness bias, there exists a significant difference among various educational levels of equity mutual fund investors. The 'post graduate' category of investors has the highest mean score of 15.12 (SD 3.02) while the 'professional' category of investors has the lowest mean score of 12.39 (SD 3.11).

As the *p*-value of confirmation bias is less than 0.05, there is a significant difference among various educational levels of investors. The 'post graduate' category possesses the highest mean score of 15.34 (SD 2.86), whereas the 'professional' education possesses the lowest mean score of 12.17 (SD 3.26). This implies that post graduates are more prone to confirmation bias.

In the case of cognitive dissonance bias, there is a significant difference among various educational levels of investors. The mean scores indicate that professionally qualified investors are more affected by cognitive dissonance bias, whereas, graduate investors are less prone to cognitive dissonance bias.

Illusion of control bias shows a significant difference among various educational levels of investors. By analysing the mean scores of different educational categories, it is evident that technically qualified investors are more affected by illusion of control bias, while professionally qualified investors are less affected by illusion of control bias.

As the *p*-value of the test is less than 0.05, anchoring bias shows a significant difference among various educational levels of investors. The 'higher secondary and below' category has the highest mean score of 18.88 (SD 3.27), whereas, the 'professional' category has the lowest mean score of 12.86 (SD 3.29). This implies that investors with lower educational qualifications are more susceptible to anchoring bias than highly qualified investors.

The availability bias demonstrates the existence of a significant difference in investor education levels. The investors who belong to the 'higher secondary and below' category possess the highest mean score of 18.92 (SD 5.12), while the 'professional' category possesses the lowest mean score of 16.14 (SD 2.51). This indicates that investors with low education are more prone to availability bias. Since the *p*-value of self-attribution bias is less than 0.05, this bias shows a significant difference among various educational levels of investors. In this case, investors who belong to lower education levels are more affected by self-attribution bias than highly qualified investors.

Overconfidence bias shows a significant difference among different educational levels of investors. Investors belonging to 'higher secondary and below' category has the highest mean score of 23.25 (SD 5.15). This indicates that investors with lowest educational qualification are more overconfident than others.

In the case of loss aversion bias, there exists a significant difference among various educational levels of investors. The mean scores indicate that the undergraduates are more affected by loss aversion bias, whereas, professionally qualified investors are less prone to loss aversion bias.

Since the *p*-value of the regret aversion bias is less than 0.05, this bias shows a significant difference among various educational levels of investors. Investors who belong to the 'higher secondary and below' category have the highest mean score of 11.67 (SD 2.39), whereas investors with 'professional' education have the lowest mean score of 7.68 (SD 1.79). This demonstrates that investors with the least education are more susceptible to regret aversion bias than others.

Herding bias reveals a significant difference in investor education levels. According to the mean scores, investors with higher secondary and belowqualification levels are more vulnerable to herding bias, whereas professionally qualified investors are less vulnerable.

#### 6.4.4 Occupation-wise Analysis of Different Sub-Types of Behavioural Bias

Behavioural bias may vary across investors according to their occupation. The researcher has done descriptive analysis to know the mean score of sub-types of behavioural bias among investors with different occupations. Further, ANOVA was applied to examine whether there exists a significant difference among investors belonging to different occupations with regard to different behavioural biases.

The results of Levene's test of homogeneity of variances are shown in Table 6.56.

### **Table 6.56**

# **Occupation-wise Test of Homogeneity of Variances - Sub-Types of**

Sub-Types of Behavioural Bias	Levene's Statistic	<i>p</i> -value
Representativeness	2.184	.070
Confirmation	6.578**	.000
Cognitive Dissonance	2.453*	.046
Illusion of Control	2.036	.089
Anchoring	3.291*	.011
Availability	3.191*	.013
Self Attribution	.994	.411
Mental Accounting	$2.796^{*}$	.026
Overconfidence	1.249	.290
Loss Aversion	2.705*	.030
Regret Aversion	5.334**	.000
Herding	$3.870^{**}$	.004

### **Behavioural Bias**

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Representativeness, illusion of control, self-attribution and overconfidence show the homogeneity of variances. Hence, ANOVA can be applied in the case of these biases. As the *p*-values of other biases are less than 0.05, the assumption of equality of variances is rejected. So, Welch's F value can be considered to check the significance of difference among the variables. The results are presented in table 6.57.

Sub-Types of Behavioural Bias         Occupation         N         Mean         SD         Max Score         F Value/ Welch F $p$ -value         Remarks           Representativeness $Employed$ 263         14.51         3.35 $p$ -value         Remarks           Professional         70         14.27         3.25 $p$ -value         Remarks           Businessman         10         13.00         3.59 $p$ -value         <		-							
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$		Occupation	Ν	Mean	SD			<i>p</i> -value	Remarks
Professional         70         14.27         3.25           Businessman         10         13.00         3.59           Retired         19         14.42         2.09           Others         28         13.82         3.68           Total         390         14.37         3.31           Confirmation         Professional         70         15.24         2.40           Businessman         10         13.80         2.53         Professional         70         15.24         2.40           Businessman         10         13.80         2.53         Professional         70         15.24         2.40           Businessman         10         13.80         2.53         Professional         70         1.132         Welch           Confirmation         Employed         263         7.20         1.82         Professional         70         7.11         1.74           Businessman         10         6.00         .67         1.80         .132         Welch           Cognitive Dissonance         Employed         263         1.04         2.44         .132         Musch           Illusion of Control         Employed         263         1.042	Dias	Employed	263	14 51	3 35				
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$						-			
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	Representativeness					- 20	.751	.558	ANOVA
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$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$						-	1.881		
$ \begin{array}{ c c c c c c } \hline Others & 28 & 15.00 & 3.55 \\ \hline Total & 390 & 14.56 & 3.29 \\ \hline Total & 390 & 14.56 & 3.29 \\ \hline Employed & 263 & 7.20 & 1.82 \\ \hline Professional & 70 & 7.11 & 1.74 \\ \hline Businessman & 10 & 6.00 & .67 \\ \hline Retired & 19 & 6.26 & 1.59 \\ \hline Others & 28 & 6.36 & 1.87 \\ \hline Total & 390 & 7.05 & 1.80 \\ \hline Total & 390 & 7.05 & 1.80 \\ \hline Professional & 70 & 10.14 & 2.43 \\ \hline Businessman & 10 & 9.60 & 1.58 \\ \hline Retired & 19 & 9.58 & 1.61 \\ \hline Others & 28 & 9.43 & 2.36 \\ \hline Total & 390 & 10.27 & 2.41 \\ \hline Professional & 70 & 16.11 & 3.57 \\ \hline Businessman & 10 & 12.00 & 3.33 \\ \hline Retired & 19 & 14.37 & 3.89 \\ \hline Others & 28 & 15.93 & 2.68 \\ \hline Total & 390 & 16.00 & 4.06 \\ \hline Professional & 70 & 17.87 & 3.89 \\ \hline Availability & \hline Retired & 19 & 15.53 & 3.98 \\ \hline Others & 28 & 16.18 & 4.05 \\ \hline \end{array}$	Confirmation					- 20		.132	Welch
						-			
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$ \begin{array}{ c c c c c c c c c } \hline \begin{tabular}{ c c c c c c c c c } \hline Businessman & 10 & 9.60 & 1.58 \\ \hline Retired & 19 & 9.58 & 1.61 \\ \hline Others & 28 & 9.43 & 2.36 \\ \hline \end{tabular} {transformatric} & $15$ & $1.927$ & $.105$ & $ANOVA$ \\ \hline \end{tabular} {transformatric} & $10$ & $10.27$ & $2.41$ & $15$ & $1.927$ & $.105$ & $ANOVA$ \\ \hline \end{tabular} {transformatric} & $10$ & $10.27$ & $2.41$ & $15$ & $1.927$ & $.105$ & $ANOVA$ \\ \hline \end{tabular} {transformatric} & $10$ & $10.27$ & $2.41$ & $10$ & $1.927$ & $.105$ & $ANOVA$ \\ \hline \end{tabular} {transformatric} & $10$ & $10.27$ & $2.41$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ & $10$ &$						-	1.927 .10		
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$						-			ANOVA
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	Illusion of Control					- 15		.105	
						-			
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$						-			
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$									
Anchoring       Retired       19       14.37       3.89       25       Welch         Others       28       15.93       2.68       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10       10 </td <td></td> <td></td> <td>70</td> <td></td> <td>3.57</td> <td>-</td> <td></td> <td></td> <td></td>			70		3.57	-			
AnchoringRetired1914.37 $3.89$ 25WelchOthers2815.932.68 $263$ $16.00$ $4.06$ Total39016.00 $4.06$ Employed26317.97 $3.53$ Professional7017.87 $3.89$ Businessman1016.60 $1.43$ Retired1915.53 $3.98$ Others2816.18 $4.05$		Businessman	10	12.00	3.33		4.449	.004	
$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	Anchoring	Retired	19	14.37	3.89	- 25			Welch
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$			28	15.93		-			
Professional7017.87 $3.89$ Businessman1016.601.43Retired1915.53 $3.98$ Others2816.18 $4.05$		Total	390		4.06	-			
Professional7017.87 $3.89$ Businessman1016.601.43Retired1915.53 $3.98$ Others2816.18 $4.05$									
Businessman         10         16.60         1.43           Retired         19         15.53         3.98           Others         28         16.18         4.05			70	17.87		-			
Availability         Retired         19         15.53 $3.98$ 25 $3.986$ .007         Welch           Others         28         16.18         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05         4.05 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0.0-</td> <td></td>								0.0-	
Others 28 16.18 4.05	Availability					- 25	3.986	.007	Welch
	-		28		4.05	-			
		Total	390	17.67	3.67				

## **Table 6.57**

## **Occupation-wise Analysis - Sub-Types of Behavioural Bias**

								(Contd.)
Sub-Types of Behavioural Bias	Occupation	N	Mean	SD	Max Score	F Value/ Welch F	<i>p</i> -value	Remarks
	Employed	263	10.31	1.93				
	Professional	70	9.03	2.23	-			
	Businessman	10	8.80	1.81	1.5	0.556	000	
Self-Attribution	Retired	19	9.11	1.33	- 15	8.556	.000	ANOVA
	Others	28	9.39	1.64	-			
	Total	390	9.92	2.01	-			
	Employed	263	7.59	1.54				
	Professional	70	7.80	1.30	-			
Mental	Businessman	10	7.00	2.11	10	1.05(	120	<b>XX</b> 7 1 1
Accounting	Retired	19	7.68	1.06	- 10	1.956	.120	Welch
	Others	28	6.68	2.06	-			
	Total	390	7.55	1.55	-			
	Employed	263	21.84	4.52				
	Professional	70	20.17	4.82				
- <b>- - - - - - - - - -</b>	Businessman	10	20.80	4.69	-			
Overconfidence -	Retired	19	19.58	3.55	- 30	4.401	.002	ANOVA
	Others	28	19.00	5.24	-			
	Total	390	21.21	4.67				
	Employed	263	13.95	2.95				
	Professional	70	14.23	2.28	-	6.069		Welch
·	Businessman	10	11.20	2.62	-		.001	
Loss Aversion	Retired	19	12.68	2.73	- 20			
	Others	28	12.32	2.55	-			
	Total	390	13.75	2.86	-			
	Employed	263	9.89	2.38				
	Professional	70	10.59	2.57	-			
	Businessman	10	8.00	1.33	-	0.000	000	*** 1 1
Regret Aversion	Retired	19	9.21	2.20	- 15	9.282	.000	Welch
	Others	28	8.61	1.69	-			
	Total	390	9.84	2.40	-			
	Employed	263	16.15	4.49				
	Professional	70	16.99	3.26	-			
	Businessman	10	12.60	2.55	-	<b>-</b> • • •	0.00	*** * *
Herding	Retired	19	15.42	1.98	- 25	7.416 .0	.000	Welch
	Others	28	14.71	2.95	-			
	Total	390	16.07	4.12	-			

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Since the *p*-values of cognitive dissonance bias, anchoring bias, availability bias, self-attribution bias, overconfidence bias, loss aversion bias, regret aversion

bias and herding bias are less than 0.05, these biases have significant differences among different occupations.

Cognitive dissonance bias shows a significant difference among different occupations. Investors who are employed have the highest mean score of 7.20 (SD 1.82), while investors who are engaged in business have the lowest mean score of 6 (SD 0.67). This indicates that salaried investors are more prone to cognitive dissonance bias.

Since the *p*-value of anchoring bias is less than 0.05, it shows a significant difference among different occupations. The highest mean score of 16.25 (SD 4.26) belongs to the 'employed' category, whereas the lowest mean score of 12 (SD 3.33) belongs to the 'businessman' category. This means that investors who are employed on a regular basis are more affected by the anchoring bias.

In the case of availability bias, there exists a significant difference among different occupations. The 'employed' category possesses the highest mean score of 17.97 (SD 3.53), while the 'retired' category possesses the lowest mean score of 15.53 (SD 3.98). This indicates that employed investors are the most affected by availability bias, whereas, retired investors are the least affected.

There is a significant difference among different occupations of investors with regard to self-attribution bias. Investors who are employed have the highest mean score of 10.31 (SD 1.93), while investors who are engaged in business have the lowest mean score of 8.80 (SD 1.81). This indicates that employed investors are more affected by self-attribution bias.

Overconfidence bias shows a significant difference among different occupations. In this case, the highest mean score of 21.85 (SD 4.52) belongs to the 'employed' category, whereas, the lowest mean score of 19 (SD 5.24) belongs to the 'others' category. From this, it is obvious that employed investors are more overconfident when making investment decisions.

Since the *p*-value of loss aversion bias is less than 0.05, it shows a significant difference among different occupations. In this case, the 'professional' category of investors has the highest mean score of 14.23 (SD 2.28), while the lowest mean score of 11.20 (SD 2.62) belongs to the 'businessman' category. This clearly shows that professionals are more prone to loss aversion bias.

There exists a significant difference in regret aversion bias among different investor occupations. Investors belonging to the 'professional' category possess the highest mean score of 10.59 (SD 2.57). This implies that professionally occupied investors are more affected by the regret aversion bias.

There exists a significant difference among different occupations of investors with regard to herding bias, as the *p*-value is less than a 5% level of significance. The highest mean score of 16.99 (SD 3.26) belongs to the 'professional' category and the lowest mean score of 12.60 (SD 2.55) belongs to the 'businessman' category of occupation. This indicates that professionally occupied investors are more prone to herding bias.

#### 6.4.5 Marital Status-wise Analysis of Different Sub-Types of Behavioural Bias

Behavioural bias may have a different level of influence on the investors based on their marital status. Descriptive analysis has been done to determine the mean score of married and unmarried investors with regard to different sub-types of behavioural bias. To check whether a significant difference exists between married and unmarried investors in Kerala, Independent Sample 't' test was applied. Table 6.58 presents the results of the t-test.

## **Table 6.58**

Sub-Types of	Marital				Max					
Behavioural Bias	Status	Ν	Mean	SD	Score	t value	<i>p</i> -value	Remarks		
	Married	270	14.13	3.22	_			Equal		
Representativeness	Unmarried	120	14.93	3.47	20	-2.200*	.028	Variances		
	Total	390	14.37	3.31				Assumed		
	Married	270	14.38	3.25	_			Equal		
Confirmation	Unmarried	120	14.98	3.35	20	-1.630	.104	Variances		
	Total	390	14.56	3.29	_			not Assumed		
	Married	270	6.83	1.87				Equal		
Cognitive Dissonance	Unmarried	120	7.54	1.53	10	-3.967**	.000	Variances		
Dissonance	Total	390	7.05	1.80	_			not Assumed		
	Married	270	9.82	2.30				Equal		
Illusion of Control	Unmarried	120	11.27	2.36	15	-5.619**	5.619** .000	Variances		
	Total	390	10.27	2.41	-			Assumed		
	Married	270	15.53	3.79						Equal
Anchoring	Unmarried	120	17.06	4.47	25	-3.256**	56** .001	Variances		
	Total	390	16.00	4.06	-			not Assumed		
	Married	270	17.39	3.59			2.283* .023	Equal		
Availability	Unmarried	120	18.30	3.80	25	-2.283*		Variances		
	Total	390	17.67	3.67	-			Assumed		
	Married	270	9.62	1.91			-4.451** .000	Equal		
Self Attribution	Unmarried	120	10.58	2.09	15	-4.451**		Variances		
	Total	390	9.92	2.01	-			Assumed		
	Married	270	7.32	1.57					Equal	
Mental Accounting	Unmarried	120	8.08	1.39	10	-4.760**	.000	Variances		
	Total	390	7.55	1.55	_			not Assumed		
	Married	270	20.60	4.64				Equal		
Overconfidence	Unmarried	120	22.57	4.48	30	-3.905**	.000	Variances		
	Total	390	21.20	4.67	-			Assumed		
	Married	270	13.33	2.80				Equal		
Loss Aversion	Unmarried	120	14.69	2.78	20	-4.432**	.000	Variances		
	Total	390	13.75	2.86	-			Assumed		
	Married	270	9.59	2.32				Equal		
Regret Aversion	Unmarried	120	10.41	2.49	15	15 -3.049**	.003	Variances		
-	Total	390	9.84	2.40	_			not Assumed		
	Married	270	15.61	3.77				Equal		
Herding	Unmarried	120	17.12	4.68	25	-3.114**	3.114** .002	Variances		
-	Total	390	16.07	4.12				not Assumed		

### Marital Status-wise Analysis - Sub-Types of Behavioural Bias

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Table 6.58 represents the t-test results among different behavioural biases. The results indicate that all the behavioural biases except confirmation bias have a significant difference between married and unmarried investors, as their *p*-values are less than 0.05.

In representativeness bias, there exists a significant difference between married and unmarried investors. The mean score of married investors is 14.13 (SD 3.22), whereas the mean score of unmarried investors is 14.93 (SD 3.47). This implies that unmarried investors are more prone to representativeness bias.

Cognitive dissonance bias shows a significant difference between married and unmarried investors. Married investors have a mean score of 6.83 (SD 1.87), while the mean score of unmarried investors is 7.54 (SD 1.53). This means that unmarried investors are more dissonant than married investors.

In the case of illusion of control bias, a significant difference exists between married and unmarried investors. The mean score is higher among unmarried investors, 11.27 (SD 2.36), whereas it is lower among married investors, 9.82 (SD 2.30). From this, it is clear that unmarried investors are more affected by the illusion of control bias.

Since the *p*-value of anchoring bias is less than 0.05, there exists a significant difference between married and unmarried investors. The mean score of married investors is 15.53 (SD 3.79), whereas, the mean score of unmarried investors is 17.06 (SD 4.47). This implies that unmarried investors are more prone to anchoring bias.

Availability bias shows a significant difference between married and unmarried investors. Married investors have a mean score of 17.39 (SD 3.59), while the mean score of unmarried investors is 18.30 (SD 3.80). This means that unmarried investors are more affected by the availability bias.

In self-attribution bias, a significant difference exists between married and unmarried investors. The mean score of married investors is 9.62 (SD 1.91), whereas, the mean score of unmarried investors is 10.58 (SD 2.09). This implies that unmarried investors are more prone to self-attribution bias.

Since the *p*-value of mental accounting bias is less than 0.05, there exists a significant difference between married and unmarried investors. The mean score of married investors is 7.32 (SD 1.57), whereas the mean score of unmarried investors is 8.08 (SD 1.39). This implies that mental accounting bias is higher in the case of unmarried investors than in married investors.

Overconfidence bias shows a significant difference between married and unmarried investors. Unmarried investors possess a higher mean value of 20.60 (SD 4.64), whereas, married investors have a lower mean value of 22.57 (SD 4.48). From this, it is understood that unmarried investors are more overconfident than married investors while making investment decisions.

In the case of loss aversion bias, a significant difference exists between married and unmarried investors. The mean score of married investors is 13.33 (SD 2.80), whereas the mean score of unmarried investors is 14.69 (SD 2.78). This implies that unmarried investors are more prone to loss aversion bias.

Since the *p*-value of regret aversion bias is less than 0.05, there exists a significant difference between married and unmarried investors. Married investors have a mean score of 9.59 (SD 2.32), while the mean score of unmarried investors is 10.41 (SD 2.49). This means that unmarried investors are more affected by the regret aversion bias.

Herding bias shows a significant difference between married and unmarried investors. The mean score is higher in the case of unmarried investors, 17.12 (SD 4.68), while the mean score is lower in the case of married investors, 15.61 (SD 3.77). This implies that unmarried investors tend to follow the crowd more than married investors when making investment decisions.

### 6.4.6 Income-wise Analysis of Different Sub-Types of Behavioural Bias

Behavioural bias may vary across individuals according to the annual income they have. In order to find out the mean score of each annual income category, descriptive analysis has been done. ANOVA was applied to determine whether a significant difference exists among these categories of annual income. The homogeneity of variance has been examined using Levene's test and the results are given in Table 6.59.

### **Table 6.59**

# Income-wise Test of Homogeneity of Variances - Sub-Types of

Sub-Types of Behavioural Bias	Levene's Statistic	<i>p</i> -value
Representativeness	2.688*	.046
Confirmation	5.659**	.001
Cognitive Dissonance	.439	.725
Illusion of Control	2.192	.089
Anchoring	1.946	.122
Availability	5.347**	.001
Self Attribution	7.216**	.000
Mental Accounting	3.812*	.010
Overconfidence	.376	.770
Loss Aversion	4.240**	.006
Regret Aversion	1.518	.209
Herding	4.522**	.004
~ ~ ~		

### **Behavioural Bias**

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Cognitive dissonance bias, illusion of control bias, anchoring bias, overconfidence bias, and regret aversion bias show the homogeneity of variances. Hence, ANOVA can be applied in the case of these biases. As the assumption of equality of variances is rejected, Welch's F value can be considered to check the significance of differences among them. Table 6.60 presents the results.

## **Table 6.60**

Sub-Types of Behavioural Bias	Annual Income (Rs.)	N	Mean	SD	Max Score	F Value/ Welch F	<i>p-</i> value	Remarks
	Less than 5,00,000	190	14.44	3.29				
	5,00,000 - 10,00,000	151	14.03	3.41	•			
Representativeness	10,00,000- 15,00,000	19	15.21	2.18	20	1.913	.136	Welch
	More than 15,00,000	30	15.17	3.45				
	Total	390	14.37	3.31				
	Less than 5,00,000	190	15.11	3.13				
	5,00,000 - 10,00,000	151	13.97	3.54				
Confirmation	10,00,000- 15,00,000	19	14.68	3.32	20	3.709*	.016	Welch
	More than 15,00,000	30	14.03	2.40				
	Total	390	14.56	3.29				
	Less than 5,00,000	190	7.16	1.72				
	5,00,000 - 10,00,000	151	7.09	1.90				
Cognitive Dissonance	10,00,000- 15,00,000	19	6.68	1.49	10	2.130	.096	ANOVA
	More than 15,00,000	30	6.33	1.84				
	Total	390	7.05	1.80	•			
	Less than 5,00,000	190	10.69	2.46				
	5,00,000 - 10,00,000	151	9.91	2.36				
Illusion of Control	10,00,000- 15,00,000	19	9.84	1.46	15	4.000**	.008	ANOVA
	More than 15,00,000	30	9.63	2.43				
	Total	390	10.27	2.41				
	Less than 5,00,000	190	17.07	3.53				
	5,00,000 - 10,00,000	151	15.03	4.25				
Anchoring	10,00,000- 15,00,000	19	16.10	3.36	25	10.168**	.000	ANOVA
	More than 15,00,000	30	14.07	4.87				
	Total	390	16.00	4.06	•			
	Less than 5,00,000	190	18.16	3.89				
	5,00,000 - 10,00,000	151	17.22	3.51				
Availability	10,00,000- 15,00,000	19	16.84	2.69	25	2.452	.071	Welch
	More than 15,00,000	30	17.27	3.26	-			
	Total		17.67	3.67				

## Income-wise Analysis - Sub-Types of Behavioural Bias

Bias         (Rs.)         Score         Wetch F           Self-Attribution $\frac{12030000}{10,00,000}$ 190         10.28         2.21           5,00,000         151         9.74         1.59           10,00,000         19         9.16         1.71         15         4.847**         .004           More than         30         9.00         2.36         1         1         1         .004           More than         300         9.22         2.01         1         .004         .004           Mental Accounting         10.00,000         190         7.43         1.72         .004           10.00,000         19         7.53         1.81         10         .801         .498           Mental Accounting         15.00,000         19         7.55         1.55         1.55         1.55           Less than 5.00,000         190         21.26         4.63         .071         .403           Overconfidence         15.00,000         19         19.42         4.71         .00         .977         .403           More than         10.00,000         19         13.84         2.73         .500,000         .151         13.64         .071<	<b>Remarks</b> Welch
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	Welch
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	Welch
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	Welch
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	
$ \begin{array}{ c c c c c c c c c } \mbox{Less than } 5,00,000 & 190 & 7.43 & 1.72 \\ \hline 5,00,000 & 151 & 7.67 & 1.30 \\ \hline 10,00,000 & 19 & 7.53 & 1.81 \\ \hline 10,00,000 & 19 & 7.53 & 1.81 \\ \hline 10 & .801 & .498 \\ \hline More than & 30 & 7.73 & 1.48 \\ \hline Total & 390 & 7.55 & 1.55 \\ \hline Less than 5,00,000 & 190 & 21.26 & 4.63 \\ \hline 5,00,000 & 151 & 21.33 & 4.60 \\ \hline 10,00,000 & 19 & 19.42 & 4.71 \\ \hline 10,00,000 & 19 & 19.42 & 4.71 \\ \hline More than & 30 & 21.30 & 5.27 \\ \hline Total & 390 & 21.21 & 4.67 \\ \hline Less than 5,00,000 & 190 & 13.84 & 2.73 \\ \hline 5,00,000 & 151 & 13.64 & 3.07 \\ \hline 10,00,000 & 19 & 14.05 & 1.84 \\ \hline Loss Aversion & 15,00,000 & 19 & 14.05 & 1.84 \\ \hline More than & 30 & 13.53 & 3.15 \\ \hline Total & 390 & 13.75 & 2.86 \\ \hline Less than 5,00,000 & 190 & 10.25 & 2.28 \\ \hline 5,00,000 & 151 & 9.64 & 2.47 \\ \hline 10,00,000 & 10 & 0.000 \\ \hline \end{array} $	
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	
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Overconfidence       15,00,000       19       19.42       4.71       30       .977       .403         More than       30       21.30       5.27       30       .977       .403         Total       390       21.21       4.67       4.67         Less than 5,00,000       190       13.84       2.73 $5,00,000 -$ 151       13.64       3.07         10,00,000       19       14.05       1.84       20       .327       .806         More than       30       13.53       3.15       .315       .806         More than       30       13.53       3.15       .806       .806         More than       30       13.53       3.15       .806       .806         Less than 5,00,000       190       10.25       2.28       .806       .806         Less than 5,00,000       190       10.25       2.28       .806       .806         10,00,000       151       9.64       2.47       .806       .806	
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5,00,000 - 151 $13.64$ $3.07$ 10,00,000 - 19 $14.05$ $1.84$ $20$ $.327$ $.806$ More than 15,00,000 $30$ $13.53$ $3.15$ $.866$ Total $390$ $13.75$ $2.86$ Less than 5,00,000 $190$ $10.25$ $2.28$ $5,00,000 - 151$ $9.64$ $2.47$	
10,00,000       151       13.64       3.07 $10,00,000$ 19       14.05       1.84       20       .327       .806         More than       30       13.53       3.15         Total       390       13.75       2.86         Less than 5,00,000       190       10.25       2.28         5,00,000       151       9.64       2.47         10,00,000       151       9.64       2.47	
Loss Aversion $15,00,000$ 19 $14.05$ $1.84$ $20$ $.327$ $.806$ More than $30$ $13.53$ $3.15$ Total $390$ $13.75$ $2.86$ Less than $5,00,000$ $190$ $10.25$ $2.28$ $5,00,000$ $151$ $9.64$ $2.47$ $10,00,000$ $151$ $9.64$ $2.47$	
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Welch
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	
5,00,000 - 10,00,000 151 9.64 2.47	
10,00,000 151 9.64 2.47	
10.00.000-	
Regret Aversion $10,00,000^{-1}$ 19         8.95         1.78         15         4.894**         .002	ANOVA
More than 15,00,000 30 8.87 2.65	
Total 390 9.84 2.40	
Less than 5,00,000 190 17.37 3.48	
5,00,000 - 10,00,000 151 14.60 4.55	
Herding $\begin{array}{ c c c c c c c c c c c c c c c c c c c$	Welch
More than 15,00,000 30 15.50 4.15	
Total 390 16.07 4.12	

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Table 6.60 shows the significant difference among the annual income categories of investors with regard to different sub-types of behavioural bias. The results indicate that confirmation bias, illusion of control bias, anchoring bias, self-attribution bias, regret aversion bias and herding bias have significant differences among different annual income categories of investors.

Confirmation bias shows a significant difference among investors with different annual incomes. The mean score of the annual income category 'less than Rs. 5,00,000' is 15.11 (SD 3.13) and the mean score of the annual income category '5,00,000-10,00,000' is 13.97 (SD 3.54). This implies that investors belonging to the lowest income category are more prone to confirmation bias.

Illusion of control bias reveals a significant difference among different annual income categories. The mean score of the annual income category 'less than Rs. 5,00,000' is 10.69 (SD 2.46) while the mean score of the annual income category 'more than Rs. 15,00,000' is 9.63 (SD 2.43). This implies that illusion of control bias increases with a decrease in the annual income of investors.

Anchoring bias shows a significant difference among different annual income categories. The annual income category 'less than Rs. 5,00,000' possesses the highest mean score of 17.07 (SD 3.53), whereas the category 'more than Rs. 15,00,000' possesses the lowest mean score of 14.07 (SD 4.87). This indicates that investors with lower annual income are highly affected by anchoring bias.

Self-attribution bias shows a significant difference among different annual income categories of investors. The mean score of the annual income category 'less than Rs. 5,00,000' is 10.28 (SD 2.21), while the mean score of the annual income category 'more than Rs. 15,00,000' is 9 (SD 2.36). This makes it evident that self-attribution bias increase with a decrease in the annual income of investors.

In regret aversion bias, a significant difference exists among different annual income categories of investors. The annual income category 'less than Rs. 5,00,000' has the highest mean score of 10.25 (SD 2.28), whereas the category 'more than Rs. 15,00,000' has the lowest mean score of 8.87 (SD 2.65). This

implies that investors with lower annual income are more affected by regret aversion bias.

Herding bias shows a significant difference among different annual income categories of investors. In this case, the highest mean score of 17.37 (SD 3.48) belongs to the annual income category 'less than Rs. 5,00,000', while the lowest mean score of 14.60 (SD 4.55) belongs to the annual income category 'Rs. 5,00,000 - 10,00,000'. This indicates that investors with lower annual income are highly prone to herding bias.

# 6.4.7 Investment Experience-wise Analysis of Different Sub-Types of Behavioural Bias

Behavioural bias may vary across individuals according to the experience they have in equity mutual fund investment. Descriptive analysis has been done to find out the mean score of mutual fund investment experience of investors. ANOVA was applied to know whether a significant difference exists among investors having different levels of experience. Homogeneity of variance has been examined using Levene's test and the results are given in Table 6.61.

#### **Table 6.61**

# Investment Experience-wise Test of Homogeneity of Variances - Sub-Types of Behavioural Bias

Sub-Types of Behavioural Bias	Levene's Statistic	<i>p</i> -value
Representativeness	4.288**	.005
Confirmation	5.198**	.002
Cognitive Dissonance	1.577	.194
Illusion of Control	5.090**	.002
Anchoring	.549	.649
Availability	5.897**	.001
Self Attribution	1.775	.151
Mental Accounting	2.297	.077
Overconfidence	15.426**	.000
Loss Aversion	6.045**	.000
Regret Aversion	$3.010^{*}$	.030
Herding	3.221*	.023

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Cognitive dissonance bias, anchoring bias, self-attribution bias and mental accounting bias show the homogeneity of variances. Hence, ANOVA can be applied in the case of these biases. As the *p*-values of other biases are less than 0.05, the assumption of equality of variances is rejected. So, the Welch's F value can be considered to check the significance of differences among them. Table 6.62 presents the significance of differences in various behavioural biases among different levels of investment experience in mutual funds.

## **Table 6.62**

# Investment Experience-wise Analysis - Sub-Types of

Types of Behavioural Bias	Investment Experience (Years)	N	Mean	SD	Max Score	F Value/ Welch F	<i>p</i> -value	Remarks
Representativeness	Less than 1	82	14.30	2.97				
	1-3	128	13.56	3.61				
	3-5	46	15.17	3.38	20	$4.370^{**}$	.006	Welch
	Above 5	134	14.92	3.04	-			
	Total	390	14.37	3.31	-			
	Less than 1	82	15.16	3.48				
-	1-3	128	13.34	3.39	-			
Confirmation	3-5	46	15.54	3.10	20	9.059**	.000	Welch
-	Above 5	134	15.04	2.80				
-	Total	390	14.56	3.29	-			
	Less than 1	82	7.45	1.53	10	1.823	.142	ANOVA
- ···	1-3	128	6.91	1.87				
Cognitive - Dissonance	3-5	46	7.04	2.04				
Dissonance	Above 5	134	6.93	1.79				
-	Total	390	7.05	1.80	-			
	Less than 1	82	11.09	2.15				
	1-3	128	9.75	2.58	-			
Illusion of Control	3-5	46	10.11	2.93	15	5.564**	.001	Welch
	Above 5	134	10.31	2.06				
	Total	390	10.27	2.41	-			
Anchoring	Less than 1	82	17.29	3.82				
	1-3	128	15.16	3.95	25	5.243**	.001	ANOVA
	3-5	46	16.63	4.48				
	Above 5	134	15.81	3.98				
	Total	390	16.00	4.06				

**Behavioural Bias** 

								(Contd.
Types of	Investment	<b>P</b> .T		0.5	Max	F Value/		<b>D</b> .
Behavioural Bias	Experience	Ν	Mean	SD	Score	Welch F	<i>p</i> -value	Remark
Blas	(Years) Less than 1	82	18.07	3.63				
Availability	1-3				25	.979	.405	Welch
	3-5	128	17.20	4.13				
	Above 5	46	17.76	4.16				
		134	17.83	2.99				
	Total	390	17.67	3.67				
Self-Attribution	Less than 1	82	10.44	1.93	15	3.686*	.012	ANOVA
	1-3	128	9.88	1.77				
	3-5	46	9.24	2.32				
	Above 5	134	9.87	2.11				
	Total	390	9.92	2.01				
Mental Accounting	Less than 1	82	7.49	1.33	10	2.248	.082	ANOVA
	1-3	128	7.30	1.52				
	3-5	46	7.85	1.63				
	Above 5	134	7.72	1.66				
	Total	390	7.55	1.55				
Overconfidence	Less than 1	82	21.22	3.74	30	.213	.887	Welch
	1-3	128	20.99	4.58				
	3-5	46	21.09	6.50				
	Above 5	134	21.44	4.57				
	Total	390	21.21	4.67				
Loss Aversion Bias	Less than 1	82	13.83	2.56	20	.316	.814	Welch
	1-3	128	13.77	3.35				
	3-5	46	14.00	2.66				
	Above 5	134	13.60	2.60				
	Total	390	13.75	2.86				
Regret Aversion	Less than 1	82	10.56	2.13	15	4.780**	.003	Welch
	1-3	128	9.67	2.62				
	3-5	46	10.15	2.48				
	Above 5	134	9.46	2.23				
	Total	390	9.84	2.40				
Herding	Less than 1	82	17.46	4.01	25	6.149**	.001	Welch
	1-3	128	15.09	4.58				
	3-5	46	16.89	3.41				
	Above 5	134	15.88	3.69				
	Total	390	16.07	4.12				

Source: Survey Data

\*, \*\* Statistically significant at 5%, and 1% significant level

Table 6.62 shows the significant difference in the investment experience of mutual fund investors with regard to different behavioural biases. The results indicate that representativeness bias, confirmation bias, illusion of control bias, anchoring bias, self-attribution bias, regret aversion bias and herding bias have significant differences among investors with different levels of investment experience.

Representativeness bias shows a significant difference among investors' experiences in mutual fund investment. Investors with experience levels of 3-5 years have the highest mean score of 15.17 (SD 3.38), while investors belonging to '1-3 years' experience category have the lowest mean score of 13.56 (SD 3.61). This indicates that investors with 3–5 years of experience are more prone to representativeness bias.

In confirmation bias, a significant difference exists among investors' experiences in mutual fund investment. The mean score of the mutual fund investment experience category of '3-5 years' is 15.54 (SD 3.10), while the mean score of the category '1-3 years' is 13.34 (SD 3.39). This implies that investors with 3-5 years of experience are more affected by confirmation bias.

Since the *p*-value of illusion of control bias is less than 0.05, there is a significant difference in investors' experience in mutual fund investment. The mean score of the mutual fund investment experience category 'less than 1 year' is 11.09 (SD 2.15), while the mean score of the category '1-3 years' is 9.75 (SD 2.58). This makes it clear that investors with the lowest experience level in investment are more prone to illusion of control bias.

Anchoring bias shows a significant difference among investors' experiences in mutual fund investment. The mean score of mutual fund investment experience category 'less than 1 year' is 17.29 (SD 3.82), while the mean score of the category '1-3 years' is 15.16 (SD 3.95). From this, it is understood that investors with the lowest experience level in investment are more affected by anchoring bias. In the case of self-attribution bias, a significant difference exists among investors' experiences in mutual fund investment. The mean score is the highest for the experience level category 'less than 1 year' 10.44 (SD 1.93), whereas the mean score is the lowest for the category '3-5 years' 9.24 (SD 2.32). This indicates that investors with less than one year of experience are more prone to self-attribution bias.

Since the *p*-value of regret aversion bias is less than 0.05, there is a significant difference among investors' experiences in mutual fund investment. Investors with an experience level of 'less than 1 year' have the highest mean score of 10.56 (SD 2.13), while investors belonging to the 'above 5 years' experience category have the lowest mean score of 9.46 (SD 2.23). This implies that regret aversion bias decreases with increase in mutual fund investment experience.

Herding bias shows a significant difference among investors' experiences in mutual fund investment. The mean score of mutual fund investment experience category 'less than 1 year' is 17.46 (SD 4.01), while the mean score of the category '1-3 years' is 15.09 (SD 4.58). This makes it clear that investors with less experience in investment are more prone to herding bias.

### 6.5 Conclusion

Based on the above analysis, it can be concluded that, on an average, investors are 65% affected by behavioural bias when making investment decisions. It is found that investors are most affected by belief perseverance bias (71%), whereas investors are least affected by emotional bias (68%).

Significant difference exists between male and female investors with regard to behavioural bias. The results imply that male investors are more affected by behavioural bias than female investors. While analysing the types of behavioural bias, there exists significant difference between male and female investors with regard to various behavioural biases. In this case, male investors tend to be more prone to belief perseverance bias, information processing bias and emotional bias compared to their female counterparts. In age-wise analysis, a significant difference exists among investors belonging to different age categories with regard to behavioural bias. The results indicate that young investors are more prone to behavioural bias. In the case of different types of behavioural biases, young investors are more affected by belief perseverance bias, information processing bias and emotional bias compared to older investors.

While analysing the education of investors, it is understood that there exists a significant difference among investors belonging to different educational levels with regard to behavioural bias. Investors with lowest educational qualification are the most affected by behavioural bias whereas, the professionally qualified investors are the least affected by behavioural bias. Belief perseverance bias, information processing bias and emotional bias show significant differences among investors belonging to various educational qualifications.

In occupation-wise analysis, significant difference exists among investors having different occupations with regard to behavioural bias. Behavioural bias is highest among employed investors while it is lowest in the case of businessmen. Regarding the types of behavioural bias, information processing bias and emotional bias show significant differences among different occupations. Information processing bias is highest among employed investors, whereas, emotional bias is highest in the case of professionals.

Regarding marital status, there is a significant difference between married and unmarried investors with regard to behavioural bias. All three types of behavioural bias show a significant difference between married and unmarried investors and these biases are higher among unmarried investors.

In the income-wise analysis, a significant difference exists among investors belonging to different annual income categories. Investors with lower incomes are found to be more affected by behavioural bias. Analysing the types of behavioural bias, information processing bias and emotional bias shows significant differences among different annual income categories. Investors belonging to the lowest income level are more prone to these biases. In the case of mutual fund investment experience, there is a significant difference among investors with regard to behavioural bias. Further, the investors with the least experience in mutual fund investment are more prone to behavioural bias. Analysing the types of behavioural bias, belief perseverance bias and emotional bias show significant differences among investors' experiences. Investors with the least experience in mutual fund investment are more affected by these biases.

It can be concluded that all the types of behavioural biases have an aboveaverage level of influence among investors, as their mean values are higher than 3. Herding bias has the most influence among the equity mutual fund investors in Kerala, whereas cognitive dissonance bias has the least influence.

It is found that all the sub-types of behavioural bias except cognitive dissonance have a significant difference between male and female investors.

Representativeness bias shows a significant difference between male and female investors. Since the mean score is higher for male investors, they are more affected by representativeness bias.

In confirmation bias, there is a significant difference between male and female investors. The results indicate that male investors are more prone to confirmation bias.

In the case of illusion of control bias, there exists a significant difference between male and female investors. The mean score is higher among male investors, making it clear that the illusion of control bias is higher among male investors than their female counterparts.

Anchoring bias shows a significant difference between male and female investors. The mean score indicates that male investors show a higher degree of anchoring bias than female investors. In availability bias, there exists a significant difference between male and female investors. Male investors are more affected by anchoring bias since their mean score is higher compared to female investors.

In the case of self-attribution bias, there exists a significant difference between male and female investors. Male investors are more prone to selfattribution bias than their female counterparts.

Mental accounting bias shows a significant difference between male and female investors. The results imply that male investors are more affected by mental accounting bias than female investors.

Overconfidence bias shows a significant difference between male and female investors. Male investors are found to be more overconfident than female investors.

In loss aversion bias, there exists a significant difference between male and female investors. Male investors are more prone to loss aversion bias than female investors.

Regret aversion bias shows a significant difference between male and female investors. The results indicate that male investors are more prone to regret aversion bias.

Herding bias shows a significant difference between male and female investors. The mean score of male investors is higher than that of female investors, indicating that male investors are more affected by herding bias.

It can be concluded that illusion of control bias, anchoring bias, selfattribution bias, regret aversion bias and herding bias have significant differences among age categories of investors.

Illusion of control bias shows a significant difference among different age categories of investors. The results indicate that younger investors are more prone to illusion of control bias. In the case of anchoring bias, there exists a significant difference among the different age categories of investors. The results imply that anchoring bias decreases among investors according to an increase in their age.

In self-attribution bias, a significant difference exists among different age categories of investors. The results suggest that younger investors are more affected by self-attribution bias.

Regret aversion bias shows a significant difference among different age categories of investors. The findings show that younger investors are more prone to regret aversion bias.

In the case of herding bias, a significant difference exists among different age categories of investors. The results indicate that younger investors are more affected by herding bias and herding bias decreases among investors with an increase in their age.

From the results, it can be concluded that all the behavioural biases except the mental accounting bias have significant differences among different educational qualifications.

Representativeness bias shows a significant difference among various educational levels of investors. The results indicate that the post graduates are more prone to representative bias.

In the case of confirmation bias, there exists a significant difference among various educational levels of investors. The results exhibit that post graduates are more prone to confirmation bias.

In the case of cognitive dissonance bias, there exists a significant difference among various educational levels of investors. The results indicate that professionally qualified investors are more affected by cognitive dissonance bias, whereas graduates are less prone to cognitive dissonance bias. In illusion of control bias, there exists a significant difference among various educational levels of investors. The results make it evident that technically qualified investors are more affected by the illusion of control bias, while professionally qualified investors are less affected by the illusion of control bias.

Anchoring bias shows a significant difference among investors with various educational qualifications. The results imply that investors with lower educational qualifications are more prone to anchoring bias than highly qualified investors.

In the case of availability bias, there exists a significant difference among different educational levels of investors. The results show that investors with lower educational levels are more prone to availability bias.

Self-attribution bias shows a significant difference among various educational levels of investors. In this case, investors with lower educational levels are more affected by self-attribution bias than highly qualified investors.

Overconfidence bias shows a significant difference among the different educational levels of investors. It is found that investors with the lowest educational qualifications are more overconfident than others.

In the case of loss aversion bias, there is a significant difference among various educational levels of investors. The results indicate that the investors with the lowest qualifications are more affected by loss aversion bias, whereas, professionally qualified investors are less prone to loss aversion bias.

Regret aversion bias shows a significant difference among various educational levels of investors. The results show that investors with the lowest educational qualification are more prone to regret aversion bias than others.

In the case of herding bias, there exists a significant difference among the different educational levels of investors. It is found that the investors with the lowest qualification are more prone to herding bias, whereas professionally qualified investors are less prone to herding bias.

The results imply that cognitive dissonance bias, anchoring bias, availability bias, self-attribution bias, overconfidence bias, loss aversion bias, regret aversion bias and herding bias show significant differences among investors with different occupations.

Cognitive dissonance bias shows a significant difference among different occupations. The results revealed that employed investors are more prone to cognitive dissonance bias than others.

In anchoring bias, there exists a significant difference among investors with different occupations. It is found that investors who are employed on a regular basis are more affected by anchoring bias.

In the case of availability bias, there exists a significant difference among different occupations. The results indicate that employed investors are the most affected by availability bias, whereas retired investors are the least affected.

Self-attribution bias shows a significant difference among different occupations. The results show that employed investors are more affected by self-attribution bias.

Overconfidence bias shows a significant difference among different occupations. The results imply that employed investors are more overconfident when making investment decisions.

In the case of loss aversion bias, there exists a significant difference among different occupations of investors. It is found that professionally occupied investors are more prone to loss aversion bias.

In regret aversion bias, there exists a significant difference among different occupations of investors. The results show that professionally occupied investors are more affected by regret aversion bias. Herding bias shows a significant difference among different occupations of investors. Professionally occupied investors are found to be more prone to herding bias.

In marital status-wise analysis, all the behavioural biases except confirmation bias have significant differences between married and unmarried investors.

Representativeness bias shows a significant difference between married and unmarried investors. The results suggest that unmarried investors are more prone to representativeness bias.

In cognitive dissonance bias, there exists a significant difference between married and unmarried investors. It is found that unmarried investors are more prone to cognitive dissonance bias than married investors.

In the case of illusion of control bias, a significant difference exists between married and unmarried investors. The results show that unmarried investors are more affected by illusion of control bias.

Anchoring bias shows a significant difference between married and unmarried investors. The results indicate that unmarried investors are more prone to anchoring bias.

In availability bias, a significant difference exists between married and unmarried investors. The results make it evident that unmarried investors are more affected by availability bias.

In the case of self-attribution bias, a significant difference exists between married and unmarried investors. Unmarried investors are found to be more prone to self-attribution bias.

Mental accounting bias shows the existence of a significant difference between married and unmarried investors. The results suggest that mental accounting bias is higher in the case of unmarried investors than married investors. Overconfidence bias shows a significant difference between married and unmarried investors. Unmarried investors are found to be more overconfident than married investors when making investment decisions.

In the case of loss aversion bias, a significant difference exists between married and unmarried investors. The results indicate that unmarried investors are more prone to loss aversion bias.

In regret aversion bias, there is a significant difference between married and unmarried investors. The results suggest that unmarried investors are more affected by the regret aversion bias.

Herding bias shows a significant difference between married and unmarried investors. The results indicate that unmarried investors are more prone to herding bias than married investors.

The results show that confirmation bias, illusion of control bias, anchoring bias, self-attribution bias, regret aversion bias and herding bias have significant differences among different annual income categories of investors.

Confirmation bias shows a significant difference among different annual income categories of equity mutual fund investors. The results indicate that investors belonging to the lowest income category are the most affected by confirmation bias.

In the case of illusion of control bias, there exists a significant difference among different annual income categories. The results make it evident that the illusion of control bias increases with a decrease in the annual income of investors.

In anchoring bias, a significant difference exists among different annual income categories. From the results, it is understood that investors with lower annual income are highly affected by anchoring bias.

Self-attribution bias shows a significant difference among different annual income categories. The results suggest that self-attribution bias increases with a decrease in the annual income of investors.

In regret aversion bias, a significant difference exists among different annual income categories of investors. It is found that investors with lower annual incomes are more affected by the regret aversion bias.

Herding bias shows a significant difference among different annual income categories of investors. The results indicate that investors with lower annual income are highly prone to herding bias.

The results indicate that representativeness bias, confirmation bias, illusion of control bias, anchoring bias, self-attribution bias, regret aversion bias and herding bias have significant differences among different investment experience levels of investors.

Representativeness bias shows a significant difference among investors' experiences in mutual fund investment. The results indicate that investors with 3-5 years of experience are more prone to representativeness bias.

In confirmation bias, a significant difference exists among investors' experiences in mutual fund investment. The results show that investors with 3-5 years of experience are more affected by confirmation bias.

In the case of illusion of control bias, there exists a significant difference among investors' experiences in mutual fund investment. The results suggest that investors with the lowest experience level in investment are the most affected by illusion of control bias.

Anchoring bias shows significant differences among investors' experiences in mutual fund investment. The results show that investors with the lowest experience level in investment are more affected by anchoring bias. In the case of self-attribution bias, a significant difference exists among investors' experiences in mutual fund investment. The results indicate that investors with less than one year of experience are more prone to self-attribution bias.

In regret aversion bias, there exists a significant difference among investors' experiences in mutual fund investment. It is found there exists a significant difference among investors' experience in mutual fund investment.

Herding bias shows a significant difference among investors' experiences in mutual fund investment. The findings imply that investors with little investment experience are more vulnerable to herding bias.